



LAFFORT

l'œnologie par nature

LETTER OF COMMITMENT



Committing to a Corporate Social Responsibility (CSR) approach seemed obvious to me, and everyone quickly came on board. More than a starting point or an end in itself, it is a firm conviction that continuous improvement is a fundamental principle of the life of our company and that living better together will improve the quality of our interactions, both internal and external, and will make the company more attractive for all our Stakeholders. Created in 1895, LAFFORT® has never ceased searching for excellence. This quest for excellence in oenology is our true raison d'être. Long-term planning, investing for future generations, and innovating responsibly are also part of the DNA of our family business. Integrating the wine sector's social, societal and environmental issues into our search for value creation demonstrates our intention to place sustainable development at the heart of our strategy. To this end, we rely on values shared by the women and men who work daily for the development of LAFFORT®:

- Agility in the sense of responsiveness, pragmatism and customer service;
- High standards, a sign of our quest for excellence, from the quality of our products to the performance of our teams;
- Innovation, to highlight our passion for oenology, initiative and responsibility;
- Collaboration, to grow and evolve together, with trust and goodwill.

Improving the quality of our interactions to better succeed together, integrating the challenges of sustainable development into our strategic direction and our R&D, involving all Stakeholders in our CSR approach are all markers of our commitment.



Luc Laffort



LAFFORT®

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130 YEARS OF HISTORY

OUR RAISON D'ÊTRE

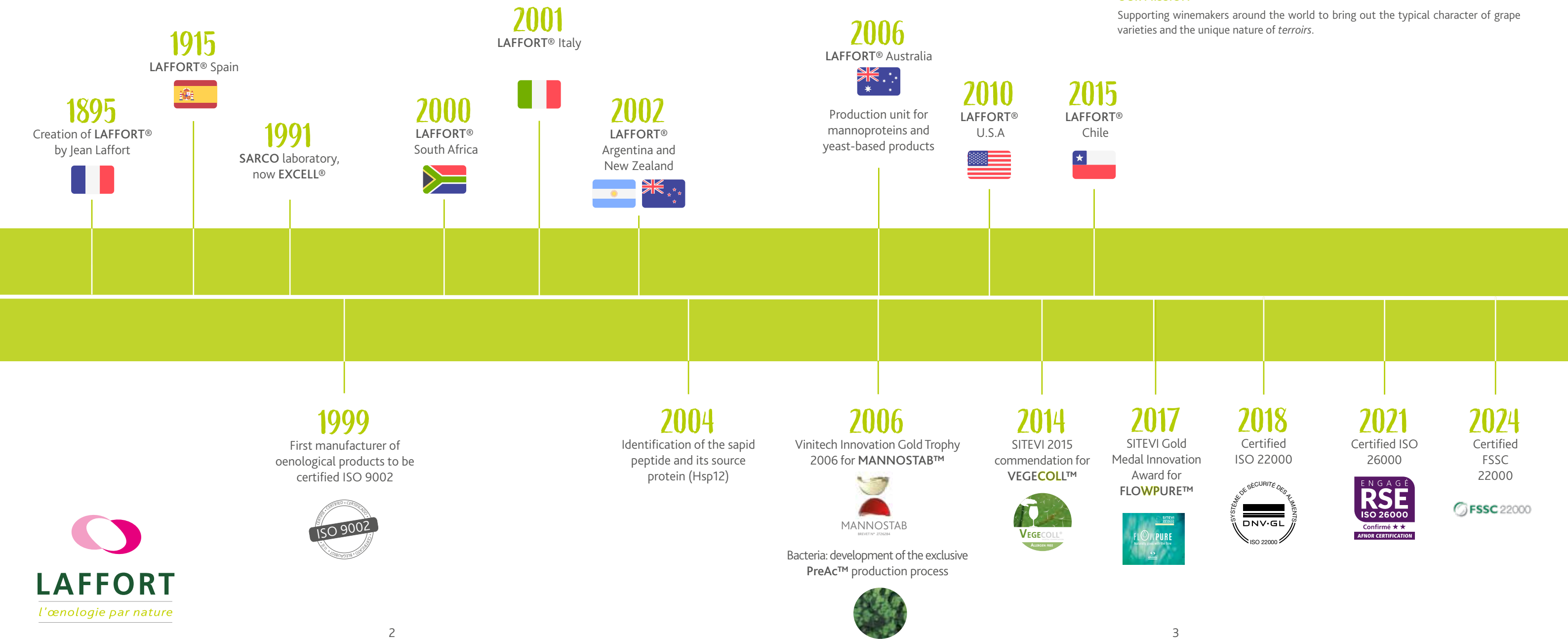
Forward-looking for 4 generations, LAFFORT® has been responsible for a large number of discoveries in modern oenology, validated by 23 international patent filings. This dynamism and a strong commitment to R&D are the source of the company's international standing. Passionate, resolutely committed to meeting the expectations of sustainable wine production, the search for excellence in oenology is, by nature, our raison d'être.

OUR VISION

Precision oenology, inspired by nature, innovative and responsible.

OUR MISSION

Supporting winemakers around the world to bring out the typical character of grape varieties and the unique nature of terroirs.



COMPANY BUSINESS MODEL

CAPITAL AND RESOURCES

FINANCIAL CAPITAL:

Solid shareholder equity of €87M.
Zero debt.
Stable shareholder base.

HUMAN CAPITAL:

103 FTEs employed in France.
Recognised expertise in our core business: Precision oenology.
Quality social dialogue based on trust and team spirit.

COMMERCIAL CAPITAL:

A leading brand with strong customer loyalty.
A hands-on player focusing on quality and service.
A distribution network run by experienced technicians.

INDUSTRIAL AND INTELLECTUAL CAPITAL:

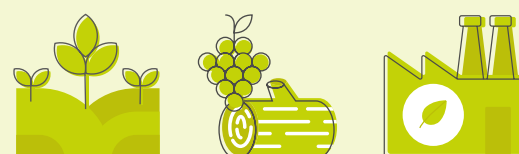
130 years of history and a strong brand.
Production and logistics: 3 sites in France, and 15 abroad.
23 international patents and 14 employees dedicated to R&D.

LOCAL COMMUNITY AND REGIONS:

Collaborative R&D work for regional programmes.
Patron of the ISVV foundation, the Cité du Vin and the Bergonié foundation.
Partner of local sports clubs.

MANUFACTURE OF LAFFORT® PRODUCTS

SELECTED RAW MATERIALS



R&D AND PRODUCTION



WEC WINE EXPERIMENTAL CELLAR



A WIDE RANGE OF PRODUCTS



PRESCRIBERS CONSULTING LABORATORIES AND OENOLOGISTS



DELIVERY



VALUE CREATION SHARED WITH OUR STAKEHOLDERS

2023 turnover
LAFFORT® France

73 M€

Raw material suppliers and other procurement

53 M€

Employees: remuneration in 2023
6.8 M€ + RSP 365 K€

State: Taxes paid

4.4 M€

Self-funded R&D

Continued investment of 3 M€ per year

Maintaining stable governance and shareholder base.

Limiting the payment of dividends to maintain a strong capacity to finance future growth.

Protecting the environment:

Joint creator of a national waste sorting and recovery initiative.
Committed to controlling our carbon footprint.

OUR CSR APPROACH

Living together better



In 2021, LAFFORT® became the first producer of oenological products to be awarded the Committed to CSR label. This was a natural step for the company, giving substance to its sustainable development practices and commitments through ISO 26000, which defines international guidelines for Corporate Social Responsibility (CSR).

Aware of the requirements for transparency and credibility expressed by its stakeholders, in 2021, LAFFORT® undertook to submit its CSR approach for validation by AFNOR, an independent certification body. Our first assessment and the subsequent follow-up enabled us to structure our approach, action plan, and indicators. This new booklet is intended to show you how our CSR approach is progressing.

STEERING COMMITTEE (COPIL)



PROFESSIONS REPRESENTED ON COPIL

Chairman
Managing Director
Director of the Holding company
Quality Safety Environment Manager
Human Resources Director
Microbiology R&D Manager
Supply Chain Manager
Communication Manager
Buyer
Deputy Director for Administration and Finance
Sales Assistant
Production & Maintenance Manager
Site Manager

The steering committee (COPIL RSE) is made up of 13 people, led by the Quality Manager and supported by General Management. Representing all functions within the company, COPIL ensures the incorporation of CSR commitments into the company's strategic direction and that the approach is properly deployed.

Meeting regularly, the steering committee has called on internal and external experts to implement its commitments and undertake the adopted actions.

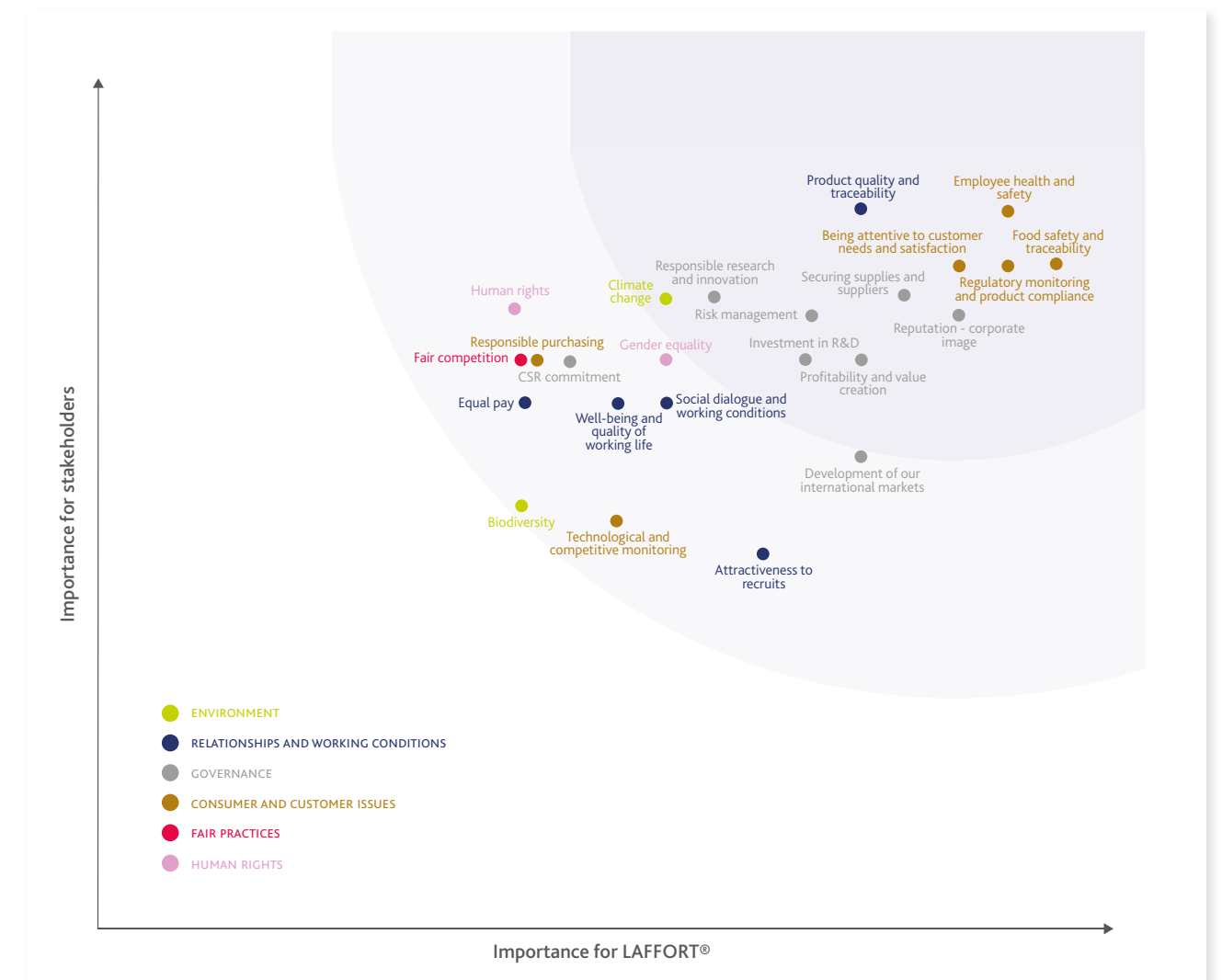
This second booklet presents the tools used and has been updated to prioritise our commitments and map our stakeholders:

- The **materiality matrix**, to identify and prioritise issues and their impact on the sustainability and long-term future of LAFFORT®.
- **Stakeholder mapping**, identifying all the key stakeholders for LAFFORT®.

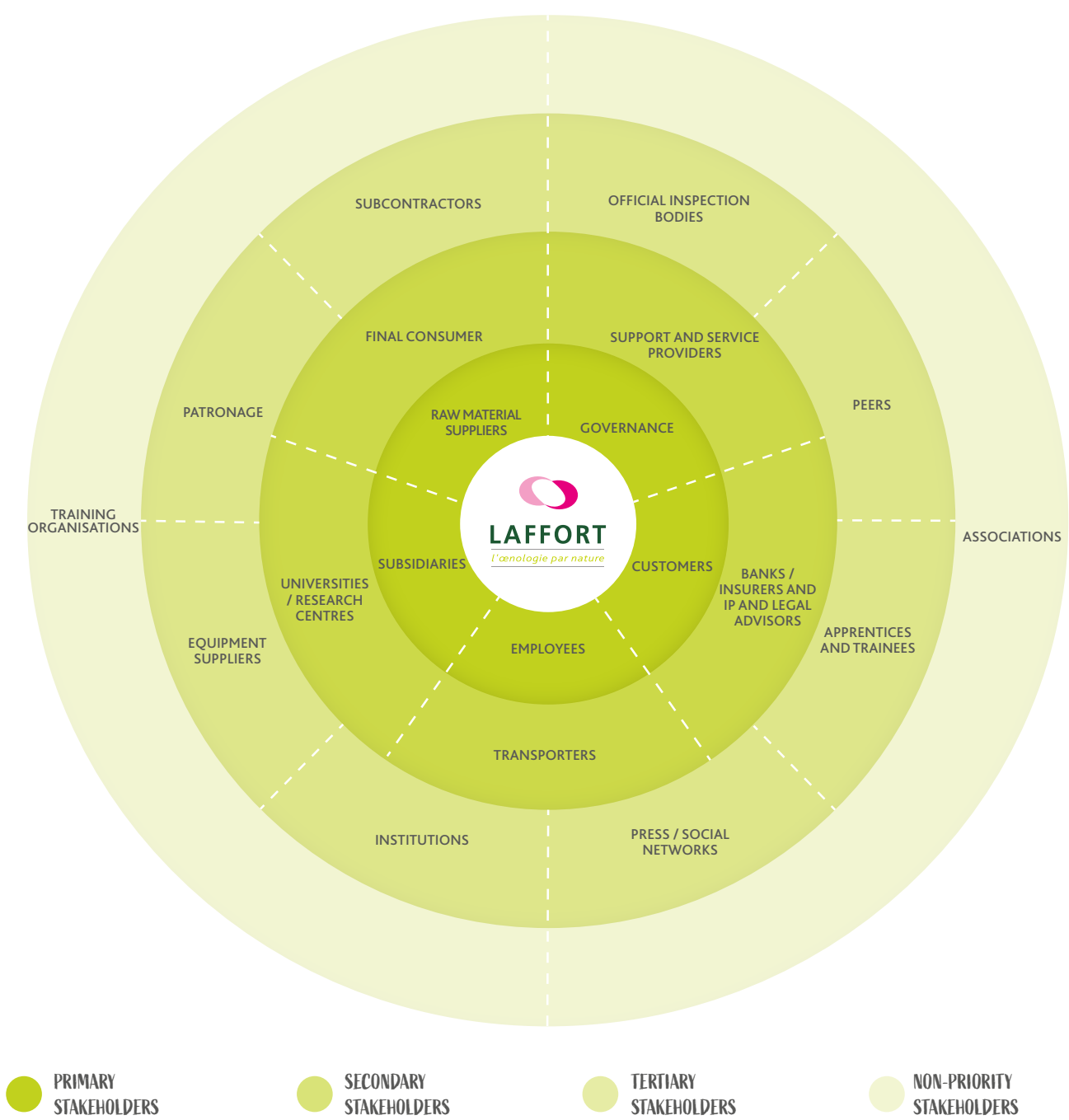
MATERIALITY MATRIX

PROCEDURE FOR UPDATING OUR MATERIALITY MATRIX:

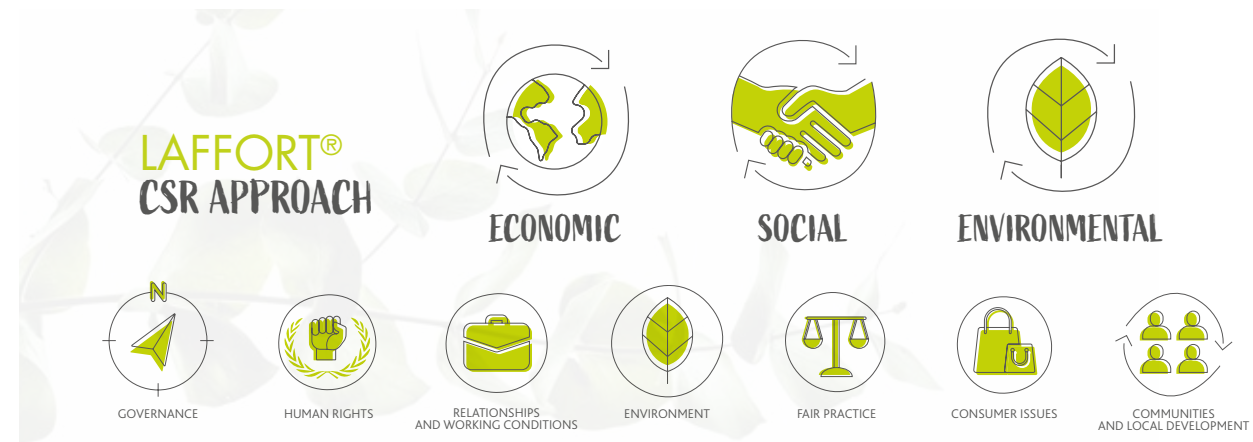
- Study of benchmarks in the sector*.
- Scoring of the selected issues by 13 members of the LAFFORT® CSR steering committee.
- Scoring of the selected issues by 28 selected external stakeholders.
- Integration of the responses to the questionnaire sent to around 100 employees at the end of the LAFFORT® CSR&YOU day in 2024.



Work carried out on the basis of AFNOR XP 30-029 document: Social responsibility - Determining the priority of ISO 26000 fields of action.



Our mapping exercise included more than 80 stakeholders. Once scored, they were grouped into 22 major families.



LAFFORT® CSR ISSUES

A daily action plan supported by all our teams

Supervised by the company's Governance function, progress and action on the five LAFFORT® commitments have been highlighted in this booklet:



QUALITY OF OUR PRODUCTS AND SERVICES

P. 10



LIVING TOGETHER BETTER

P. 12



RESPONSIBLE RESEARCH & INNOVATION

P. 16



PROTECTING OUR ENVIRONMENT

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COMMUNITY INVOLVEMENT

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QUALITY OF OUR PRODUCTS AND SERVICES

Responsibility to the consumer



FOOD SAFETY & TRACEABILITY

After ISO 9001 in 1999, then ISO 22000 in 2018, it was only natural that in 2024 we should turn our attention to FSSC 22000 to meet the growing customer demand for food safety. Customer satisfaction and food safety have been essential goals of our quality policy for many years.

As such, we work on a daily basis to improve our **Food Safety Culture**, now mandatory in the European Union, within our food management system, based on management commitment, communication, training and continuous improvement.

Each new LAFFORT® employee receives FSSC 22000 awareness training as part of their induction. In addition, all production/logistics and maintenance operators receive 2 annual training modules on hygiene, safety and the environment.

To identify the risks, assess them and take measures to control them, 3 studies structure the fundamentals of our FSMS: a HACCP study, a Food Fraud study and a Food Defence study. These studies are reviewed and updated each year and supported by multidisciplinary teams.

1999

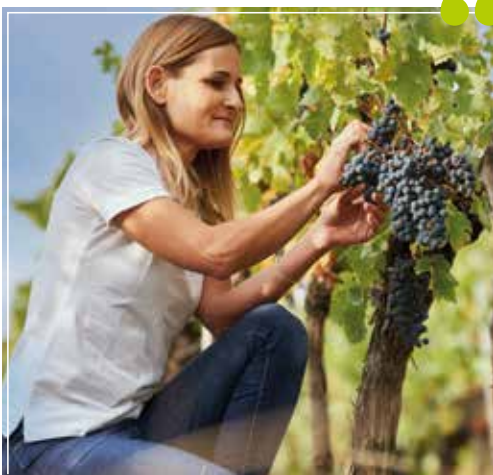
First manufacturer of oenological products to be certified ISO 9001.

2018

ISO 22000 certification.

2024

FSSC 22000 certification.



Isabelle LABAUDINIÈRE
Baron Philippe de Rothschild
Branded wine technical division
Technical manager for wine-sector partnerships

"At Baron Philippe de Rothschild, we make the wines in our Mouton Cadet range with our partner winegrowers in the Gironde region and our team of oenologists. Every year we need to be creative to develop our wine styles, and we listen carefully to the sound advice given by Raphaële and Arnaud.

I'm also particularly interested in LAFFORT®'s innovations in yeasts for acidification, which will enable me to adapt my winemaking methods in a region that is sensitive to climate change. Every year, my team and I also work on the precision and clarity of the fruit, and the expertise of the LAFFORT® technical team is vital in helping us to keep improving!"

REGULATORY WATCH

In addition, LAFFORT® certifies that all the oenological products in its range are:

- Compliant, in the context of their regulated use in oenology, with European regulations in accordance with Regulation (EU) No. 2019/934 as an additive or processing aid, and internationally in accordance with the purity and identity specifications of the Oenological Codex and the Code of Oenological Practices of the International Organisation of Vine and Wine (OIV).
- Non-GMO, non-ionising, without nanotechnology and without nanoparticles.

To ensure constant monitoring of winemaking regulations, LAFFORT®, a founding member of OENOPPIA*, actively participates in putting forward OIV resolutions and developing European regulations.

* International association of producers of oenological products.



Guillaume MONDEJAR
Quality Control Manager at LAFFORT®

International trading activity at LAFFORT® and the tense economic climate of recent years (Covid crisis, climate events, wars, etc.) have only served to reinforce supply constraints, hence the importance of having a skilful, robust and efficient procurement system in place. To this end, LAFFORT® can rely on:

- Regular monitoring of European regulations.
- The European RASFF system for monitoring food safety warnings.
- As a member of OENOPPIA, it helps to develop knowledge of materials and analytical methods to ensure product compliance.
- Systematic analysis of each batch of incoming materials and on manufactured products to ensure compliance with the company's quality standards.
- Annually revised contaminant control plans, which take into account regulatory requirements, the supplier evaluation system and the Food Fraud risk assessment.
- Supplier audits to improve product quality and foster partnerships.

LAFFORT® does everything in its power to meet customer expectations by offering safe, high-quality products tailored to the issues in the sector.

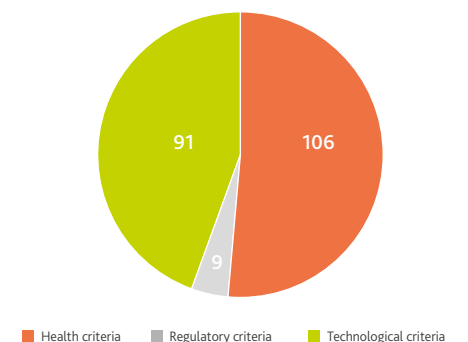
QUALITY CONTROL

Throughout the manufacturing process, from the selection of raw materials to the delivery of our finished products, LAFFORT® products are traced and checked. These checks allow us to ensure their regulatory compliance (with winemaking regulations in particular) as well as their technological and health compliance. Over the past 3 years, our control plan has covered more than 15,000 in-house analyses per year performed on more than 2,900 samples, plus 3,000 subcontracted analyses.

Because of our concern for the quality of our products, our control plan can go beyond regulatory criteria.

In compliance with the regulations, all traceability information is recorded in our ERP system. From the lot number on the packaging, we can trace all the movements and analyses carried out on all the products we manufacture.

Number of criteria superior to OIV regulations in our 65 raw material inspection instructions.



100%

of products are traced.

+ 18 000

analyses per year.

2 900

samples per year.

LIVING TOGETHER BETTER

For a lasting collaboration



The collective is one of the four values that LAFFORT® cultivates on a daily basis, along with the men and women who make it up.

As part of our HR policy, we focus on 6 areas to make the collective the strength of the company:

- We are committed to upholding our values and promoting them to all our employees, right from the recruitment stage.
- In an ever-changing and increasingly complex environment, LAFFORT® invests in skill-building.
- We are committed to a constructive social dialogue that allows everyone to express their views. This has resulted in the signing of a working hours agreement in December 2022 and a social barometer of all employees in November 2023.
- Well-being at work is a key factor in combating stress, in which management and local supervisors play a vital role. This means giving meaning to everyone's work.
- Respect for human rights is a fundamental component of our CSR approach. We are committed to combating all forms of discrimination. Diversity means the acceptance of others, with all their differences.

49%

WOMEN

51%

MEN

POPORTION OF
PERMANENT CONTRACTS

93%



EMPLOYEE HEALTH AND SAFETY

A PRIORITY

Our priority is to guarantee the health, safety and physical and moral integrity of our employees.

As proof of this commitment, the work carried out between 2021 and 2023 in the production and logistics buildings has not only incorporated new technologies, but also improved working conditions for all employees in these departments.

Complete renovation of the production plant.

- Substantially reduced load carrying through installation of a big bag feeder system for the instantiser hoppers and 3 scissor lift tables. Installation of a smoke tube boiler requiring less handling, a high-performance dust extractor, two automatic instantiser operating systems, a new bagging machine, an automatic hydrochloric acid dosing system, ergonomic and more secure footbridges for filling the production tanks.
- Creation of new changing rooms with showers (male and female), a fully equipped break/refreshment room and a briefing room.

Creation of a new logistics warehouse.

- Purchase of forklifts suitable for a height of 8 metres and with forks for heavy loads.
- Creation of new offices with thermal and acoustic insulation, new changing rooms with showers (male and female) and a fully equipped break/refreshment room.



Fabio DE BRITO
Order picker

What's your view on the changes in your department?

A very positive one. The changes made have greatly improved our working environment. For example, the installation of new changing rooms and optimised storage areas has made it easier to organise and manage our personal belongings and professional equipment. In addition, the installation of modern machinery has reduced the time needed for certain tasks, increasing our overall efficiency.

What's the impact on a day-to-day basis?

The new changing rooms and break areas have contributed to improved well-being at work. We now have suitable places to get ready and take a break, which improves our comfort and morale. The reorganisation of the storage areas has improved our workflow. We waste less time looking for products, which has a direct impact on our productivity. To sum up, the changes made have had a very positive impact on our daily lives and the way we work, contributing to a more harmonious, efficient and productive working environment.

Proportion of training hours devoted to employee health and safety.

52%

Production and logistics teams having taken part in the Acteurs de ma Santé workshops*.

100%

Production teams trained in chemical risks.

100%

Proportion of training budget devoted to employee safety.

70%

* Workshops to raise awareness of MSD, health and addiction.

WELL-BEING, QUALITY OF WORKING LIFE

QUALITY OF WORKING LIFE

94%

of employees feel that their right to log off is respected.

93%

Employee response rate for the first internal social barometer in November 2023.

10/10

Score given by new recruits to the personalised induction programme!

90%

of employees report good work-life balance.

- Ensuring quality of working life starts with the induction of new employees. Our induction programmes are tailored to suit each job position, helping new recruits to discover our businesses, our know-how and our values. These programmes also help to create a shared professional culture and develop our agility in line with market expectations. They create bonds and foster a sense of belonging and the spirit of cooperation.
- A Welcome Pack is issued to each new employee on arrival, including a personalised induction programme, a welcome booklet, allocation of a mentor, a feedback form and an invitation to the Welcome Day.
- Working from home where appropriate, flexible working hours, right to log off, etc. Quality of working life also means respecting the work-life balance.
- To encourage and support our employees throughout their careers, vacancies are regularly advertised internally.
- We also encourage employees to inform their friends of vacancies, through an employee referral bonus.

SOCIAL EVENTS

We also cultivate the value of the Collective through meetings between all employees at company-organised events: the flowering meal (spring), the end-of-harvest meal (October), a Christmas evening, etc.



We attach a great deal of importance to dialogue, through discussions between members of the Works Council and management, the facilitation of discussions between employees and members of the Works Council, the production of a social barometer and the accessibility of local managers.

Corinne MORAX
Secretary of the Works Council



DIVERSITY AND RESPECT

A proactive approach has been adopted, particularly in the area of gender equality, through the promotion of gender diversity in the workplace and the remuneration policy.

During our CSR day in 2024, all employees were made aware of disability issues through the involvement of the HANDAMOS association, which ran fun workshops on various themes relating to disability and its place in the company. At the end of this day, we decided to appoint a Disability Officer, whose role is to guide, inform and support people with disabilities.



My disability has never been a taboo subject! We immediately discussed it during my job interview, at my own initiative, and there has never been any difference in treatment, it has always been fair and even-handed. My situation has never held me back. In fact it's now a strength, as I am the Disability Officer! The workshops held this year helped raise awareness among all my colleagues, and everyone understood that disability is an opportunity for diversity within the company. In addition, quality partnerships have been forged with various vocational centres for disabled workers over the years, proof that LAFFORT® has always been committed to this issue!

Sophie LAROUAGNE,
Disability and RQTH Officer



Social welfare budget.

x2

Employees who feel the staff representative bodies are accessible.

96%

Female executives.

47%

Employees who feel that management is attentive to maintaining a good social climate.

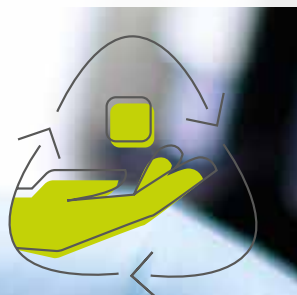
89%

> 96%

GENDER EQUALITY INDEX

RESPONSIBLE RESEARCH AND INNOVATION

A historic and powerful commitment



“ OUR MISSION: PROMOTING INNOVATION AND CREATIVITY FOR PRECISION OENOLOGY THAT IS BOTH INNOVATIVE AND RESPONSIBLE. ”



At the heart of our business model and well beyond, R&D is the very foundation of the LAFFORT® Group's identity.



« R&D AND CSR: MORE THAN AN R IN COMMON »

Our mission in R&D is to develop precision oenology, inspired by nature, innovative and **RESPONSIBLE**, respectful of the typical character of grape varieties and the unique nature of terroirs.

In the age of alternative realities, we dare to believe that there is a place for discussion based on a taste for **KNOWLEDGE**, substantiated information and scientific truths. Observation, experimentation, **CREATIVITY**, curiosity are all useful practices and qualities for

INNOVATION. To develop the oenological products of tomorrow, we first want to listen to women and men in the field, in search of constant improvement in the quality of their wines against a background of climate, social and societal change.

We also have the humility to recognise that we cannot always answer their questions on our own. By translating these into scientific questions, we join forces as early as possible with internationally renowned researchers from the academic world. The results of our research then translate into internal development carried out by a multidisciplinary team.

Virginie MOINE
Scientific director since 2009



Maurizio UGLIANO
Professor of oenology
at the University of
Verona, Italy

Can you tell us about the challenges facing the wine sector today?

The wine sector faces huge challenges. One of these concerns wine stability. There is an increasing demand for quality, but this can be undermined, especially for white and rosé wines, by long transport times and increasingly high temperatures, particularly in storage.

How can science help to address these challenges, and how can LAFFORT® contribute?

The sector needs to implement new strategies to increase wine stability. This issue needs to be addressed through a multi-disciplinary approach that takes into account the product right from the start, i.e. the grape and all the pre-fermentation stages. The compounds responsible for instability are strongly affected by the pre-vinification practices, such as pressing and fining. Fermentation stage is also an important stage, by which the wine becomes what it is. LAFFORT®'s know-how in developing innovative practices and applications based on biotechnology is making a major contribution to the production of more stable wines.

INNOVATIVE APPROACHES TO ENSURE THE QUALITY OF OUR PRODUCTS

With our strong roots in the academic world and our association with wine producers, our expertise in oenology is unique.

We have been able to develop original approaches for the selection of microorganisms and are pioneers in wine yeast hybridisation, making it possible to obtain new strains without resorting to genetic engineering.

Beyond the species conventionally used in oenology, we strive to have an integrated vision of microbial biodiversity in order to better understand the microorganisms to offer technological solutions based on living things (**BIO**Protection, **BIO**Acidification).

The understanding of natural phenomena also serve as a basis for preventive oenology based on biotechnology and plant-based raw materials (yeast derivatives, mannoproteins, tannins, vegetable proteins).

We are also actively involved in the molecular identification of aromas, responsible for the typical characters of different wines. Respect for the product and the preservation of its quality have led us to acquire detailed knowledge of all the macromolecules, from grapes and wine, involved in the colloidal stability and quality of wines (tannins, proteins and polysaccharides).

We invest in collaborative research and capitalise on people:

21%

of our expenditure is for research contracts in partnership with universities and technical centres.

63%

of our expenditure is on staff.

23

Families of patents filed since the creation of the R&D department.

34

Scientific papers from our R&D projects, published since 2018.

19

Communications to Group customers by the R&D department in 2023.

As part of our continuous improvement programme, we have equipped ourselves with state-of-the-art equipment.

To help us select our products and introduce new processes, we are acquiring a winemaking cobot, jointly funded by the Nouvelle-Aquitaine region.



+30

PhD theses supported by the R&D department over 30 years (1991 - 2021).

3

Staff seconded to the oenology joint research unit at the ISVV through a framework agreement with the University of Bordeaux.

1

A joint laboratory with the CBMN in Bordeaux (LABCom ANR scheme).

RISK CONTROL

58%

Products with a low potential risk.

38%

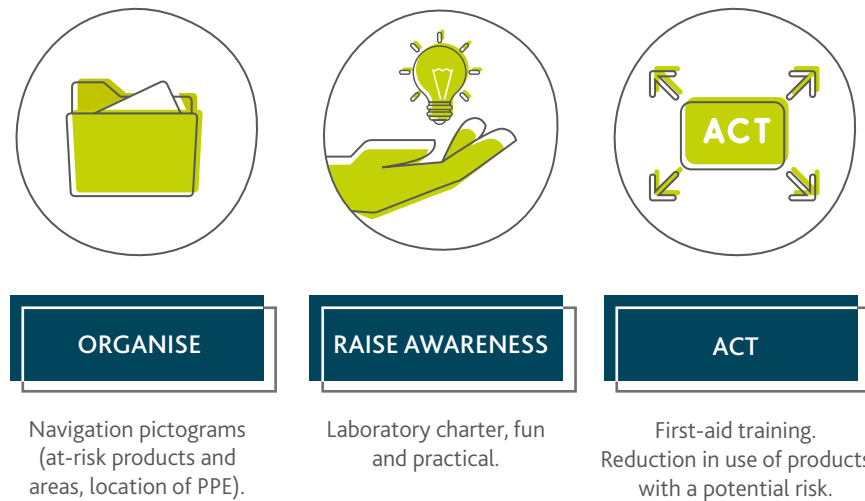
Products with a medium potential risk.

4%

Products with a high potential risk.

Products used in the laboratory according to their hazard classification. (INRS assessment method).

Laboratory work cannot be undertaken without considering the risks inherent in handling potentially dangerous products and related to a working environment containing fragile and highly technical equipment.



OFFERING SOLUTIONS FOR SUSTAINABLE WINE PRODUCTION

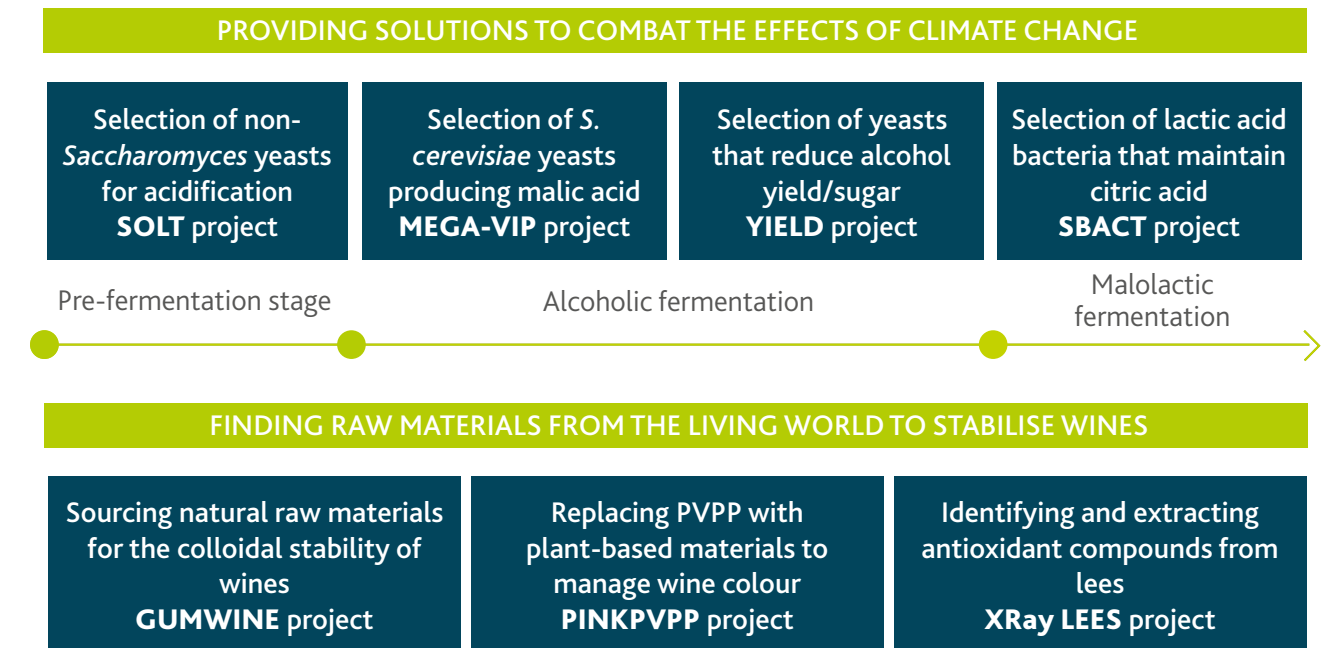
At LAFFORT®, developing products that comply with the regulations is necessary, but far from sufficient.

Whenever possible, therefore, we search out raw materials from biotechnology and plants; we analyse these products to get to know them in the greatest possible detail and build lasting and trusting relationships with our suppliers so as to work together in complete transparency. Sensitive to changes in consumption patterns, we also actively participate in the production of responsible wines.

In close collaboration with the wine industry, we have built a cross-cutting approach to our research in oenology, to better serve our customers' interests. We make high standards one of our core values, both in development of our products and in their application.



R&D committed to sustainable projects: an example of our research priorities.



“What links does LAFFORT® have with the University of Bordeaux, in particular the Institute of Vine and Wine Sciences?”

Partnerships between Laffort and the University of Bordeaux have existed for more than 40 years. The company has funded a large number of research projects, which have been carried out as part of doctoral theses or post-doctorates, with the aim of gaining knowledge on a wide range of subjects. These have included the study of the aroma of grape varieties, the nature of the taste components of wines, the analysis of their phenolic stability, and they have been of great importance in the field of microbiology. For more than ten years, this partnership has been formalised by a framework agreement between Laffort and the oenology joint research unit at the Institute of Vine and Wine Sciences, including secondment of company research and technical staff to the University. Many innovations and industrial developments have been made possible by this research. LAFFORT® also supports the ISVV's research, innovation and training projects in its capacity as sponsor of

the Denis Dubourdieu Chair in “Wine Quality and Identity” and the ISVV Fund.

How do you think research and development can help a company like Laffort to combine sustainability and competitiveness?

Fundamental research provides the company with an innovative vision that helps it to make strategic choices and position itself more effectively. Laffort's commitment to sustained R&D activity, linking it to the development of its products, has thus played a decisive role in its competitiveness and continues to do so, while at the same time making it a sustainable business.

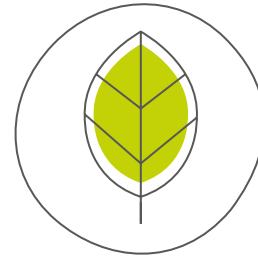
Philippe DARRIET

Director of the Institute of Vine and Wine Sciences at the University of Bordeaux.



PROTECTING OUR ENVIRONMENT

Securing and positively influencing



Conscious of our impact on the environment, we have already taken a number of steps to limit the consequences and reduce our carbon footprint.

PERFORMANCE OF A CARBON AUDIT

Decarbonisation is now an issue of competitiveness, attractiveness and sovereignty.

To gain a better understanding of our greenhouse gas emissions, a carbon audit was carried out in 2023 (based on 2022 data), with the ultimate aim of reducing these emissions. This audit enabled us to better identify the sources of emissions and to draw up an action plan.

A carbon audit measures a company's carbon footprint by quantifying all the direct and indirect greenhouse gas (GHG) emissions it generates. This provides an accurate assessment of its environmental impact.

Performing a carbon audit means monitoring the 3 scopes covering 3 types of emissions:

- **Scope 1** : Direct GHG emissions from fixed or mobile facilities controlled by the company.
- **Scope 2** : Indirect emissions associated with the production of electricity, heat or steam imported for the company's business.
- **Scope 3** : Indirect emissions, particularly from procurement. They often account for more than 60% of a company's GHG emissions.

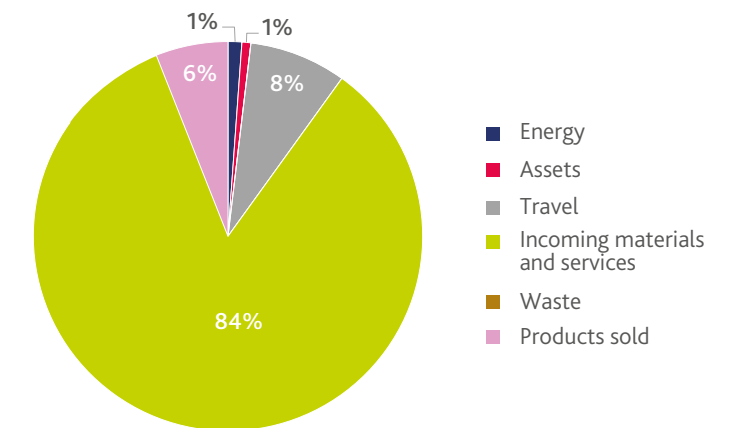
2022 GHG emissions :
22 731 tCO₂eq

BREAKDOWN BY REGULATORY SCOPE

	SCOPE 1	SCOPE 2	SCOPE 3
(tCO ₂ eq)	189,06	17,99	22 524,07
%	0,83	0,09	99,08

BREAKDOWN BY CATEGORY

	tCO ₂ eq	%
Energy	259,96	1
Assets	168,16	1
Travel	1 834,5	8
Incoming materials and services	19 021,097	84
Waste	81,43	< 1
Products sold	1 365,12	6



REDUCING OUR CARBON FOOTPRINT

In response to the findings of the carbon audit, an action plan has been drawn up to reduce procurement-related emissions. This includes several commitments:

- Minimising the proportion calculated using monetary ratios.
- Working with our suppliers on their own emissions factors.
- Adopting eco-design: selecting eco-responsible raw materials.
- Preferring short supply chains and local products.
- Giving priority to purchases that include sustainable development criteria.

Measures have also been put in place to reduce emissions linked to travel and transport, including:

- Home working.
- Training in energy-efficient driving for employees who make business trips by car.
- Limiting travel by encouraging videoconferencing.
- Promoting and encouraging soft mobility (cycling, public transport, etc.).
- Choosing transporters that optimise loading rates and avoid empty runs.

REDUCING ENERGY CONSUMPTION

Reduced energy consumption and improved efficiency are key to reducing GHG emissions.

ELECTRICITY	2021	2022	2023
Consumption kW/h	576	497	516
kWh/tonne*	131	116	108
		- 11,2%	- 7,5%

GAS	2021	2022	2023
Consumption kW/h	295	288	308
kWh/tonne*	1 083	983	949
		- 9,2%	- 3%

* kWh consumed / tonne of product manufactured.

With this in mind, we have undertaken various actions: the installation of sub-meters to assess the energy consumption of different workshops; the construction of new, better-insulated buildings with improved energy performance; the complete replacement of light bulbs in all buildings with LED lighting; and raising staff awareness of the need for reduced energy consumption.

We prioritise use of low-carbon energy sources such as electricity, to limit GHG emissions.

OPTIMISATION OF WATER USE AND WASTE REDUCTION

Over the past 3 years we have significantly reduced our water consumption per tonne of product manufactured:

WATER	2021	2022	2023
Quantity manufactured (tonnes)	3 989	4 273	4 794
Water (m³/tonne)	1.01	0.48	0.28
		- 52.5%	- 58.3%

This reduction is partly due to the optimisation of cleaning and disinfection operations, but also and above all to a change of process in the manufacture of our products. This minimises the use of a demineraliser, which consumes a lot of water for resin regeneration.

In addition, given the environmental challenges and the obsolescence of our process water treatment plant, we have planned to replace it with a system for treating industrial effluent by evaporation.

After evaporation and condensation, this treatment will recover the water from our effluent for re-use in cleaning the site. This water will be hot and demineralised, and thus completely sterile. The surplus will be discharged into the sewage network, which will improve the quality of our effluent.

The residual sludge after evaporation will be collected for use in anaerobic digestion.



As part of our commitment to protecting the environment, we are investing in a new effluent treatment plant in 2024.

With this €450,000 investment, we are going well beyond compliance with our sewage discharge agreement.

This new plant will enable us to reduce our waste considerably by re-using the treated water for cleaning, and to benefit from continuous hot water from the evaporation treatment system.

Emmanuel CANCRE & Robin PAUL
Production Director / Industrial Development



REDUCING WASTE AND SORTING IT BETTER

A company like ours generates a certain amount of waste inherent to its business.

Progress has been made in reducing waste at source, such as purchasing raw materials in bulk (which avoids the need for a lot of packaging) and reducing the weight of our plastic containers (down by 27%).

At the same time, several initiatives have improved our waste recycling rate:

- Operator training.
- Regular awareness-raising through new communication channels.
- Introduction of specific containers to collect cardboard, packaging, recyclable plastic film and paper has also helped to considerably increase the proportion of recycled products.

For our customers, **LAFFORT®** is in partnership with **ADIVALOR**, an approved recycling and waste treatment channel that recovers plastic jerry cans from users.

WASTE	2021	2022	2023
Recyclability rate	23%	52%	54%



The Vignerons Créateurs are sensitive to the environmental impact of their business.

Reprocessing waste in a virtuous circle is an extension of our DNA. **LAFFORT®** was the first to offer a solution for reprocessing jerry cans, which was a major source of reprocessing costs.

Since 2019, we have thus had a strong partner who communicates, engages and provides supports in this area.

We have trained our employees in how to clean and store the jerry cans. We store them on pallets and deliver them once a year. This reduces the number of rotations of our waste skips (carbon impact) and we transport the jerry cans to a local supplier for recycling.

Frédéric Senac
Director of Vignerons Créateurs

CONSERVING BIODIVERSITY

Through its R&D laboratory, our company has a large collection of microorganisms from the winegrowing environment. It is one of the largest private collections in this area, thus representing an image of oenological biodiversity. Mostly collected in France, the 300 strains of yeast and 900 strains of bacteria (mainly lactic acid bacteria) serve as a reservoir of biodiversity for developing the starters of tomorrow, thus helping to safeguard the genetic diversity of our wine heritage.



COMMUNITY INVOLVEMENT

Responsibility to the community



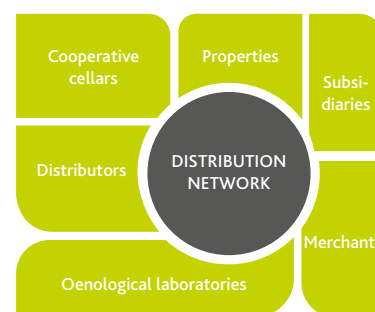
Created in 1895 in Bordeaux, LAFFORT® has grown over the years in the major French wine regions and then over the past decades in all wine-producing countries of the world (74 countries) with the establishment of 8 subsidiaries and 2 offices.

Inspired by the French oenological school, LAFFORT® strives to share its unique skills and expertise recognised by all wine professionals. Through its presence in the world's largest vineyards, it can meet the various local technical needs that make up the diversity and typical character of wines, with the aim of helping winemakers to constantly satisfy consumer tastes and enhance their products.

OPTIMISED MULTI-CHANNEL DISTRIBUTION

The subsidiaries and their branches are located in the heart of the vineyards, to best meet the constraints of the harvest and be as close as possible to the cellars using our products. At LAFFORT®, the women and men in the field are all trained in oenology and have comprehensive knowledge of the needs of local wine producers and the optimal use of our products.

Our CSR approach is gradually being adopted by our subsidiaries, to meet local requirements while respecting LAFFORT® values, and will be deployed more widely in the future.



ACADEMIC PARTNERSHIPS

throughout the world

For its technical and scientific developments, LAFFORT® has set up collaborative programmes with certain local institutes, in France and abroad: ISVV Bordeaux, IFV Loire Valley, University of Montpellier, University of Adelaide (Australia), UC Davis (USA), Avelino Institute and University of Verona (Italy), Nova Gorica University (Slovenia), Stellenbosch University (South Africa), etc.

EDUCATION AND KNOWLEDGE SHARING

Disseminating knowledge

LAFFORT® also supports education by awarding each class of the National Oenology Diploma from the University of Bordeaux, a prize for the best internship report of the year.

LAFFORT® also sponsors end-of-year trips for oenology students. Some LAFFORT® employees are also directly involved in knowledge sharing by teaching various courses according to their specialist fields.

LONG-TERM FUTURE OF THE INDUSTRIAL SITE

Strengthened roots in the Bordeaux region



LAFFORT® has jointly built a project to extend and renovate its Floirac site (production tool and logistics) with the support of the City Hall, Bordeaux Métropole and the Region (2022-23). This work secures the company's industrial base in the region and strengthens its ability to continue its development in partnership with local economic players.

PATRONAGE, LOCAL PLAYERS

promoting local life

LAFFORT® is a committed player in its region, a commitment that is visible through patronage of local, cultural and sporting collaborations:

- In 2015, LAFFORT® became a Builder Patron of the Cité du Vin in Bordeaux, a unique site for wine cultures from around the world, sharing the heritage of knowledge and history of vines and wine.
- Patron of the Bergonié Institute (since 2016) and member of the support committee for the "night of the common good" fund-raiser (2021).
- Since 2016, LAFFORT® has been committed to supporting local artists by commissioning works to decorate its premises and live up to its communication media:
 - * 4 paintings from Bordeaux artist Jofo, on the themes of harvest, winemaking, research and tasting,
 - * 3 paintings from local artist Audrey Bakx.
- Sponsor of UBB, the Bordeaux rugby club, since 2014.
- Sponsorship of Villa Primerose.



Audrey Bakx painting - White winemaking - 2022






I had the pleasure of working with LAFFORT® products and their representatives for over 25 years. Throughout this period, Laffort has significantly enriched our understanding of their products and how they can elevate our winemaking expertise and the quality of our wines. The company has consistently introduced innovative solutions and new products that have kept us at the forefront of the industry.

We have confidently used and adapted our winemaking processes to incorporate these new products, a trust built up over the years through our positive experiences. I have always found LAFFORT®'s professionalism and the depth of knowledge of their employees to be truly remarkable. Their commitment to excellence is evident in every interaction, and their products have consistently met all our requirements in terms of quality and performance.

JC Becker, Ruppert & Rothchild CEO

CSR INDICATORS

CATEGORY	INDICATORS	RESULTS IN 2022	RESULTS IN 2023	TRENDS
	Contribution from new products to annual turnover	9.93%	8.88%	●
	Number of page views on www.laffort.com	506 900	559 000	●
	Customer satisfaction rate	97.78	97.84	●
	Share of our suppliers with at least 5 years' standing	61%	73.5%	●
	Share of procurement from suppliers with a CSR approach or equivalent		73%	●
	Share of turnover devoted to R&D activities	3.50%	3.60%	●
	Number of scientific papers resulting from our R&D projects	37	33	●
	Share of turnover from export markets	65.20%	62.30%	●
	Share of procurement from local companies (France & Europe)	94%	96%	●
	Average QWL score	8.5	8.5	●
	Permanent employee retention rate	89%	93%	●
	Number of training hours (h/FTE)	9	15	●
	Number of social events / year	8	8	●
	% of individuals trained in safety	13.73%	17.29%	●
	Progress rate with the risk prevention plan	52%	80%	●
	Gender equality index	96%	96%	●
	Average length of service (by CSP, department, gender)	9 years and 3 months	8 years and 4 months	●
	Volume of waste recycled / total volume	52%	54%	●
	Quantity de CO ₂ released (tCO ₂ eq)	-	22 731	●
	Electricity consumption / tonne of product manufactured	116	108	●
	Gas consumption / tonne of product manufactured	983	949	●
	Monitoring of water consumption (m ³)	2068	1344	●
	Number of strains conserved in the Yeasts and Bacteria collection	1051	1246	●

● Improving ● Stable ● Deteriorating

COPORATE SOCIAL RESPONSIBILITY GLOSSARY

A

ADEME
The French agency for ecological transition. A public industrial and commercial establishment created in 1991, contributing to the implementation of public policies in the fields of the environment, energy and sustainable development.

ADIVALOR
"Agriculteurs, Distributeurs, Industriels pour la valorisation des déchets agricoles" (Farmers, distributors and industry for recovery of agricultural waste). Body responsible for the agricultural profession's voluntary initiative for management of agricultural supply waste, within a framework agreement with the Ministry for the Environment.

AFAQ 26000
Social Responsibility assessment model offered by AFNOR Certification, following ISO 26000 criteria. It covers the assessment of practices through five families of commitments and three sets of indicators. It results in the award of the "Committed to CSR" label.

AFNOR
The French standards organisation. An independent third-party body.

B

BERGONIE FOUNDATION
A corporate foundation whose mission is to provide the best possible support to all those who suffer from cancer by funding research and the development of new therapies, supporting the acquisition of cutting-edge equipment and "global" patient care in accordance with Cancer Plans.

BSCI
The Business Social Compliance Initiative (BSCI) is an industry-driven movement that aims to monitor and assess workplace standards across the global supply chain. It has a code of conduct (amfori BSCI).

C

C3D
College of Sustainable Development Directors. Association bringing together more than 180 sustainable development and CSR directors of companies and organisations of all types and sizes.

CARBON BALANCE

Tool initiated by ADEME to assess the carbon equivalent greenhouse gas (GHG) emissions of a structure, an individual or a product and to measure its ecological footprint with a view to reducing its energy consumption.

CARSAT

"Caisse d'Assurance Retraite et Santé Au Travail", the French pension and occupational health insurance fund. CARSAT replaced regional health insurance funds in 2010. Organised regionally, it is the main contact point for employees in the general social security system for their retirement and survivors' pension.

COMMUNITY INVOLVEMENT

According to the ISO 26000 standard, community involvement is an organisation's proactive outreach to the community. It is aimed at preventing and solving problems, fostering partnerships with local organisations and stakeholders and aspiring to be a good organisational citizen of the community.

CORPORATE GOVERNANCE

Corporate governance covers all the relationships that exist between the managers of a company, the board of directors, shareholders or members and other stakeholders, such as employees and the community in which it is located.

CSR

Corporate Social Responsibility. According to the European Commission, CSR is the voluntary integration by companies of social and environmental concerns into their business activities and their relations with stakeholders.

E

ECOVADIS

Assessment platform for CSR performance and responsible procurement, incorporating risk mapping and management. It facilitates the responsible management of upstream and downstream partners by sharing and monitoring CSR performance with all stakeholders in the value chain.

ERP

Enterprise Resource Planning.

ESAT

"Etablissement et Service d'Aide par le Travail" (sheltered employment for people with disabilities).

G

GDPR

General Data Protection Regulation. Regulation of the European Parliament and of the Council on the protection of natural persons with regard to the processing of personal data and on the free movement of such data.

GPEC

"Gestion Prévisionnelle de l'Emploi et des Compétences" (strategic workforce planning) is the forward-looking and preventive management of Human Resources as a function of environmental constraints and the company's strategic choices. Combining all the approaches, procedures and methods aimed at describing and analysing possible future scenarios for the company, strategic workforce planning helps to inform, analyse and anticipate Human Resources decision-making.

GRI

Initiated in 1997 by the Coalition for Environmentally Responsible Economies (CERES), in association with the United Nations Environment Programme (UNEP), the Global Reporting Initiative or GRI is an international initiative bringing together companies, NGOs, consulting firms and academics (Universities, etc.) which aims to offer benchmark indicators as an internationally recognised framework of standards for drafting CSR reports.

H

HACCP

Hazard Analysis Critical Control Point or HACCP is a method institutionalised in the European Union by Council Directive 93/43/EEC on the hygiene of foodstuffs. It defines, assesses and controls the hazards related to food safety.

HVE

High Environmental Value (Label).

I

ICPE

“Installation Classée pour la Protection de l’Environnement” (Facility classified as environmentally sensitive) brings together all facilities that present a risk for the environment (convenience of local residents, health, safety, public health, agriculture, protection of nature and the environment, conservation of sites and monuments).

IFV

“Institut Français du Vin” (French wine institute). Technical body with the public interest mission to conduct studies of general scope for the entire wine industry, in the fields of plant breeding, viticulture, winemaking and wine marketing.

INNO’VIN

Wine industry cluster in the Nouvelle-Aquitaine region bringing together nearly 180 industry players.

INRS

“Institut National de Recherche et de Sécurité” (French national research and safety institute). A generalist occupational health and safety body, the INRS works in conjunction with other institutional players to prevent occupational risks. It offers tools and services to companies and to the 18 million employees covered by the general social security system.

ISVV

The “Institut des Sciences de la Vigne et du Vin” (Institute of Vine & Wine Science) is Bordeaux University’s multidisciplinary and international hub for wine-related research, training and technology transfer.

ISO 9001

International standard, backed by certification, relating to the requirements for the implementation of a quality management system.

ISO 14001

International standard, backed by certification. It relates to the requirements for the implementation of an environmental management system, to minimise the harmful effects of an organisation’s activities on the environment, and to continuously improve its environmental performance.

ISO 20400

ISO 20400 provides guidance to organisations on integrating social responsibility within procurement. It is intended for stakeholders involved in, or impacted by, procurement decisions and processes, complementing ISO 26000.

ISO 22000

International standard, backed by certification and relating to the requirements for a food safety management system. It defines the means that an organisation must implement to demonstrate its ability to control risks to food safety, to ensure that all food is safe.

O

OHS

Occupational health and Safety.

OIV

“Organisation Internationale de la vigne et du vin” (International Organisation of Vine and Wine). Intergovernmental organisation created in 1924 working in scientific and technical fields for the entire wine sector.

P

PPE

Personal Protective Equipment.

R

RESPONSIBLE COMMUNICATION

Communication incorporating ethics, transparency and legitimacy and the principles of sustainable development in its form and content.

RESPONSIBLE PROCUREMENT

Buying products or services that incorporate sustainable development criteria in addition to price or quality criteria (also called environmentally friendly or sustainable procurement).

RSP

“Réserve Spéciale de Participation” (special statutory profit-sharing reserve).

S

SDGs

Sustainable Development Goals. Seventeen goals brought together in Agenda 2030 and developed by the member states of the United Nations.

SEFP

Statement of Extra-Financial Performance. Since 2017, the Statement of Extra-Financial Performance has replaced the CSR report for all companies subject to this obligation, with more stringent requirements. It transposes the European directive of October 2014 into national law. Included in the management report, the SEFP must also be posted on the websites of the companies concerned.

STAKEHOLDERS

Any group or individual who affects (or is affected by) the achievement of an organisation’s goals. The distinction is often made between an internal stakeholder, such as an employee, and an external stakeholder.

SUSTAINABLE DEVELOPMENT

Development that meets the needs of the present without compromising the ability of future generations to meet theirs.

U

UBB

Union Bordeaux Bègles. Rugby Union club in the Gironde, playing in the top 14 and resulting from the merger of the Stade Bordelais university club and the Bègles athletic club.

W

WEC

Wine Experiment Cellar. Experimental cellar dedicated to the development of new LAFFORT® products.

LAFFORT® CERTIFIED AS COMMITTED TO CSR ACCORDING TO STANDARD ISO 260000



CSR REPORT

CAN BE DOWNLOADED FROM THE
WWW.LAFFORT.COM WEB SITE

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With the participation of the Nouvelle Aquitaine region



**LAFFORT® CERTIFIED AS COMMITTED
TO CSR ACCORDING TO STANDARD
ISO 260000**



LAFFORT

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