



CSR REPORT



LAFFORT

l'œnologie par nature

LETTER OF COMMITMENT



Committing to a Corporate Social Responsibility (CSR) approach seemed obvious to me, and everyone quickly came on board. More than a starting point or an end in itself, it is a firm conviction that continuous improvement is a fundamental principle of the life of our company and that living better together will improve the quality of our interactions, both internal and external, and will make the company more attractive for all our Stakeholders. Created in 1895, LAFFORT® has never ceased searching for excellence. This quest for excellence in oenology is our true *raison d'être*. Long-term planning, investing for future generations, and innovating responsibly are also part of the DNA of our family business. Integrating the wine sector's social, societal and environmental issues into our search for value creation demonstrates our intention to place sustainable development at the heart of our strategy. To this end, we rely on values shared by the women and men who work daily for the development of LAFFORT®:

- Agility in the sense of responsiveness, pragmatism and customer service;
- High standards, a sign of our quest for excellence, from the quality of our products to the performance of our teams;
- Innovation, to highlight our passion for oenology, initiative and responsibility;
- Collaboration, to grow and evolve together, with trust and goodwill.

Improving the quality of our interactions to better succeed together, integrating the challenges of sustainable development into our strategic direction and our R&D, involving all Stakeholders in our CSR approach are all markers of our commitment.

Luc Laffort





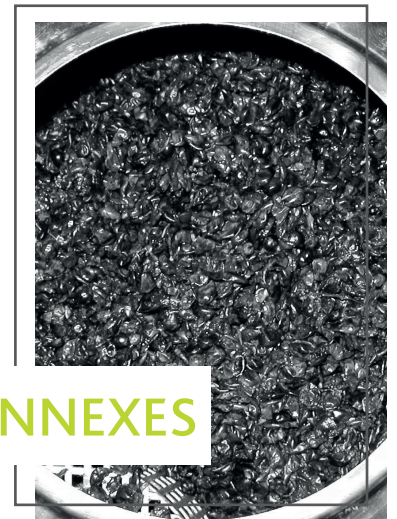
LAFFORT®

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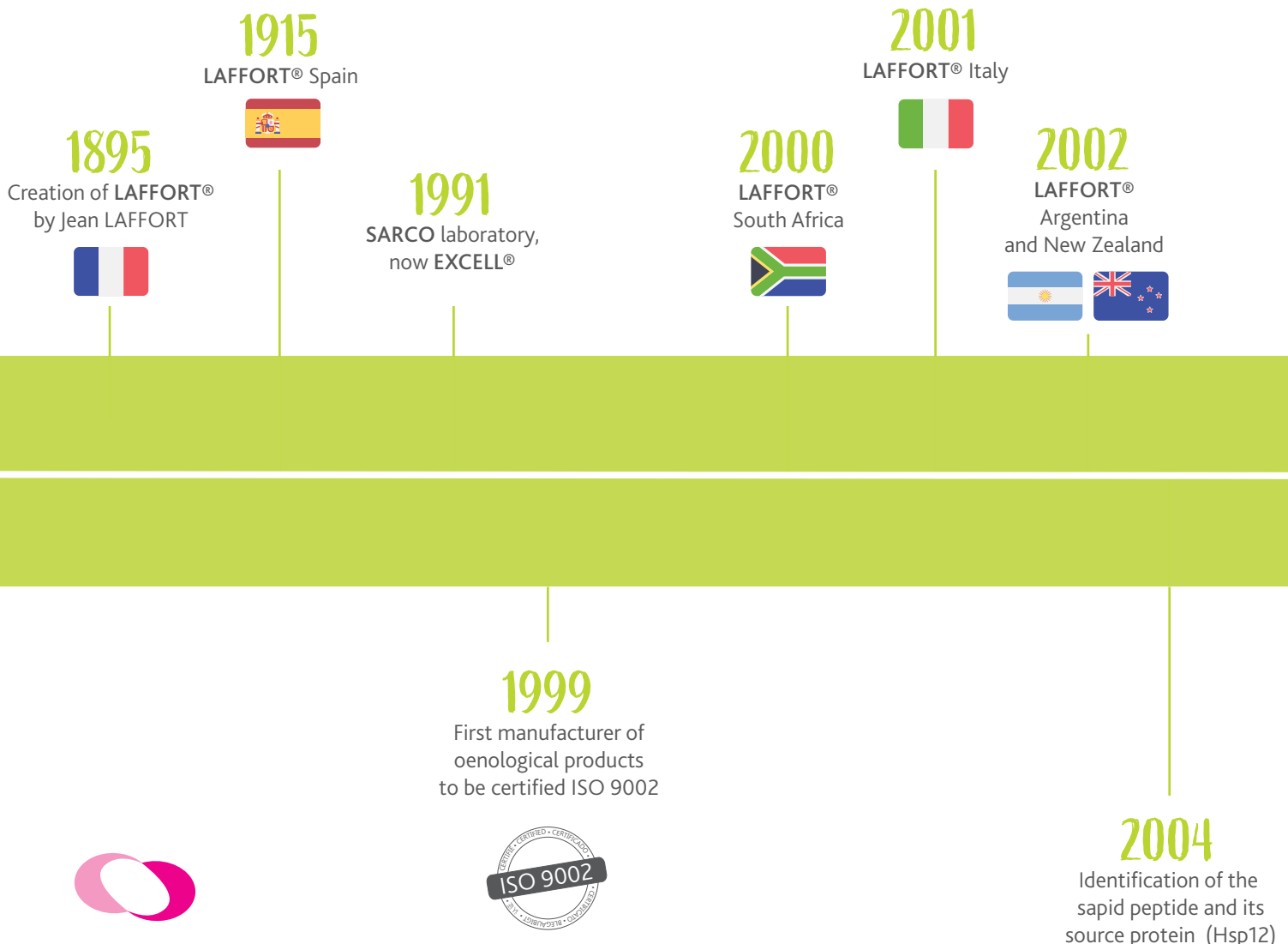


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125 YEARS OF HISTORY





OUR RAISON D'ÊTRE

Forward-looking for 4 generations, **LAFFORT®** has been responsible for a large number of discoveries in modern oenology, validated by 22 international patent filings. This dynamism and a strong commitment to R&D are the source of the company's international standing. Passionate, resolutely committed to meeting the expectations of sustainable wine production, **the search for excellence in Oenology is, by nature, our raison d'être.**

OUR MISSION

Supporting winemakers around the world in achieving their goals through a range of responsible and innovative products and services.

OUR VISION

Precision oenology, inspired by nature, innovative and responsible, respectful of the typical character of grape varieties and the unique nature of terroirs.

2006

LAFFORT® Australia



Production unit for mannoproteins and yeast-based products

2010

LAFFORT® U.S.A



2015

LAFFORT® Chili



2021

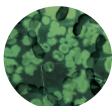
2006

Vinitech Innovation Gold Trophy 2006 for **MANNOSTAB®**



MANNOSTAB
BREVET N° 2726284

Bacteria: development of the exclusive **PreAc®** production process



2014

SITEVI 2015 commendation for **VEGECOLL®**



2017

SITEVI 2017 Gold Medal Innovation Award for **FLOWPURE®**



2018

Certified ISO 22000



ISO 26000
RESPONSABILITÉ SOCIÉTALE

COMPANY B

CAPITAL AND RESOURCES

FINANCIAL CAPITAL:

Solid shareholder equity of €76M.
Zero debt.
Stable shareholder base.

HUMAN CAPITAL:

106 FTEs employed in France.
Recognised expertise in our core business: Precision oenology.
Quality social dialogue based on trust and team spirit.

COMMERCIAL CAPITAL:

A leading brand with strong customer loyalty.
A hands-on player focusing on quality and service.
A distribution network run by experienced technicians.

INDUSTRIAL AND INTELLECTUAL CAPITAL:

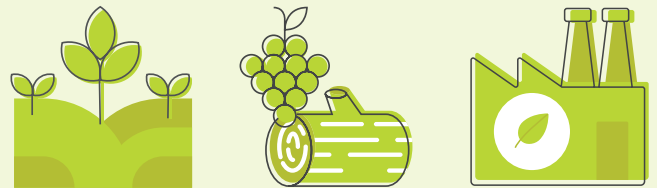
125 years of history and a strong brand.
Production and logistics: 3 sites in France, and 13 abroad.
22 international patents and 13 employees dedicated to R&D.

LOCAL COMMUNITY AND REGIONS:

Collaborative R&D work for regional programmes.
Patron of the ISVV foundation, the Cité du Vin and the Bergonié foundation.
Partner of local sports clubs.

MANUFACTURE OF LAFFORT® PRODUCTS

SELECTED RAW MATERIALS



R&D AND PRODUCTION



WEC
WINE EXPERIMENTAL CELLAR

A WIDE RANGE OF PRODUCTS



PRESCRIBERS
CONSULTING LABORATORIES
AND OENOLOGISTS

DELIVERY



BUSINESS MODEL



INTERNATIONAL EXPORT FOR VINEYARDS AROUND THE WORLD



VALUE CREATION SHARED WITH OUR STAKEHOLDERS

2020 turnover
LAFFORT® France

€59M

Raw material suppliers
and other procurement:

€43M

Employees: remuneration
in 2020:

€6M + €300K RSP

State: taxes paid:

€4M

Self-funded R&D:

€3.5M
+45% in 3 years

Maintaining stable governance
and shareholder base.

Limiting the payment of dividends
to maintain a strong capacity to
finance future growth.

Protecting the environment:

Joint creator of a national waste
sorting and recovery initiative.
Committed to controlling our
carbon footprint.

(Work in progress on the carbon balance)

OUR CSR APPROACH

Living together better

To give substance to its sustainable development practices, LAFFORT® marked its commitment to sustainability in 2019 through a Corporate Social Responsibility (CSR) approach based on the ISO 26000: 2010 standard, defining international CSR guidelines.

The LAFFORT® Management Committee set up a steering committee (COPIL RSE), made up of 12 people, led by the Quality Manager and supported by General Management. Representing all professions within the company, COPIL first ensured the incorporation of CSR commitments into the company's strategic direction and the correct deployment of the approach. It drew on the expertise of a CSR consultant in the fields of agriculture, agrifood and wine production, who is also a member of the AFNOR national commission for standardisation in Sustainable Development - Social Responsibility.



LAFFORT® CSR STEERING COMMITTEE

PROFESSIONS REPRESENTED ON COPIL

Chairman	Microbiology R&D Manager	Management Control Director
Managing Director	Supply Chain Manager	Sales Assistant
Quality Manager	Communication Manager	IT Manager
Human Resources Director	Buyer	Production & Maintenance Manager
Site Manager		

LAFFORT® CSR APPROACH



ECONOMIC



SOCIAL



ENVIRONMENTAL



GOVERNANCE



HUMAN RIGHTS



RELATIONSHIPS
AND WORKING CONDITIONS



ENVIRONMENT



FAIR PRACTICE



CONSUMER ISSUES



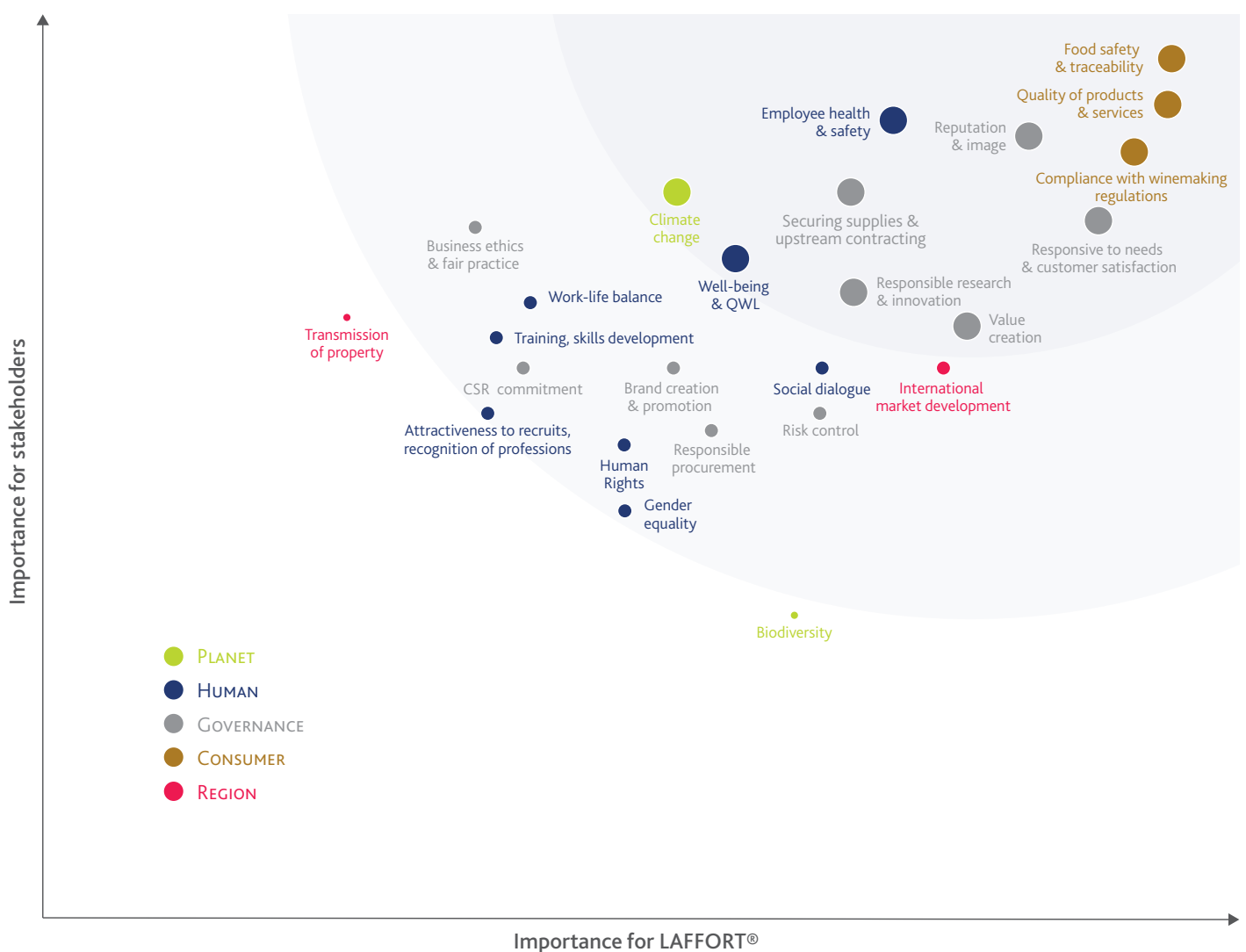
COMMUNITIES
AND LOCAL DEVELOPMENT



Meeting regularly, the steering committee called on internal and external experts to assess and organise deployment of the commitments and the adopted actions. Following the ISO 26000 framework, the approach was based on Stakeholder mapping and analysis of societal issues and risks, also called “materiality matrix analysis*”, allowing us to prioritise our commitments.



MATERIALITY MATRIX



* Work carried out on the basis of AFNOR XP 30-029 document: Social responsibility - Determining the priority of ISO 26000 fields of action.

LAFFORT® STAKEHOLDERS



Identification and prioritisation of our CSR challenges was based on a study of sectoral references**, a questionnaire sent to more than 100 employees following CSR training and interviews with more than twelve representatives of external Stakeholders.

A specific CSR approach was adopted for the R&D department due to its special character. To this end, an Ambassador Committee (CoAm) was set up to ensure the consistency of this approach with LAFFORT® CSR.

The structured and concerted development of our actions allows us to act today and thus improve the level and quality of our contributions to the 17 UN Sustainable Development Goals.

This report represents only one step in our journey, which will continue with the roll-out of the CSR approach to all our subsidiaries.

Aware of the requirement for transparency and credibility expressed by its Stakeholders, LAFFORT® has undertaken to submit its CSR approach to validation by AFNOR, an independent certification body.

** In particular the AFNOR convention: Guide to using the ISO 26000: 2010 standard in the wine sector.

SUSTAINABLE DEVELOPMENT GOALS



LAFFORT® CSR ISSUES

A daily action plan supported by all our teams

Following the work carried out by COPIL and the Stakeholder interviews as part of the LAFFORT® CSR project, 11 priority issues emerged. Five of these issues, recognised as our top priorities, are highlighted in this booklet:



FOOD SAFETY & TRACEABILITY

P. 12



WELL-BEING & QUALITY OF WORKING LIFE

P. 14



RESPONSIBLE PROCUREMENT & SUPPLY CHAIN

P. 16



RESPONSIBLE RESEARCH & INNOVATION

P. 18



LOCAL & INTERNATIONAL COMMUNITY INVOLVEMENT

P. 22



FOOD SAFETY & TRACEABILITY

Responsibility to the consumer

SDG #3 Good health and well-being

SDG #12 Responsible consumption and production

Internationally recognised for the quality of its products, the LAFFORT® quality management system has been certified since 1999. After ISO 9001, we naturally turned to ISO 22000 to meet the growing customer demand for food safety. Customer satisfaction and food safety have been essential goals of our quality policy for many years.

As such, we work on a daily basis to improve our Food Safety Culture, now mandatory in the European Union, within our food management system, based on management commitment, communication, training and continuous improvement. Each new LAFFORT® employee receives ISO 22000 awareness training as part of their induction. In addition, all production/ logistics and maintenance operators receive 2 annual training modules on hygiene, safety and the environment.

To identify the risks, assess them and take measures to control them, 3 studies structure the fundamentals of our FSMS: a HACCP study, a Food Fraud study and a Food Defence study. These studies are reviewed and updated each year and supported by multidisciplinary teams

QUALITY CONTROL

1999

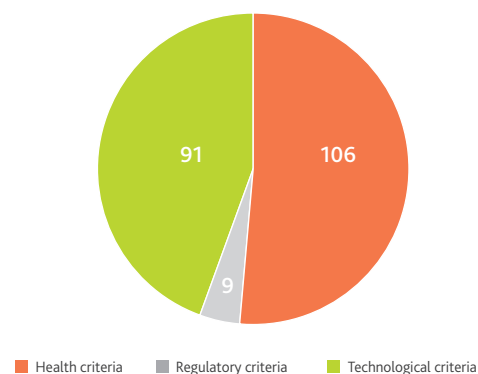
First manufacturer of oenological products to be certified ISO 9001.

2018

ISO 22000 certification.

Throughout the manufacturing process, from the selection of raw materials to the delivery of our finished products, LAFFORT® products are traced and checked. These checks allow us to ensure their regulatory compliance (with winemaking regulations in particular) as well as their technological and health compliance. Over the past 3 years, our control plan has covered more than 18,000 analyses per year performed on no fewer than 3300 samples. Because of our concern for the quality of our products, our control plan can go beyond regulatory criteria.

Number of criteria superior to OIV regulations in our 65 raw material inspection instructions.



In compliance with the regulations, all traceability information is recorded in our ERP system. From the lot number on the packaging, we can trace all the movements and analyses carried out on all the products we manufacture.

REGULATORY WATCH

In addition, **LAFFORT®** certifies that all the oenological products in its range are:

- Compliant with European regulations as a food additive (Regulation (EU) No. 231/2012) or food processing aid, as well as internationally as an oenological product (Regulation (EU) No. 2019/934).
- Compliant with Regulation (EU) No. 1308/2013 establishing a common organisation of the markets in agricultural products (the "single CMO" regulation), which for the wine market is applied according to the methods set out in Delegated Regulation (EU) No. 2019/934.
- Non-GMO, non-ionising, without nanotechnology and without nanoparticles.

To ensure constant monitoring of winemaking regulations, **LAFFORT®**, a founding member of **OENOPPIA***, actively participates in putting forward OIV resolutions and developing European regulations.

* : *International association of producers of oenological products.*



Emilie PENISSAT
Quality Manager
LAFFORT®

We have always been aware that it is essential to comply with oenological regulations in the production and use of our products.

It is therefore only natural that **LAFFORT®** was one of the founding members of the association **OENOPPIA**, in partnership with other players in the sector. Created in 2009, **OENOPPIA** contributes to the development of winemaking practices and associated regulations, and ensures the compliance of oenological products.

As part of this approach, **OENOPPIA** has developed an ethical charter, validated and signed by all its members. This charter, based on respect for certain values, is structured around 8 commitments:

1. Compliance with legal and regulatory standards.
2. Cooperation with national and international institutions.
3. Contributing to the advancement of oenological science.
4. Establishing respect for intellectual property and patents as a guiding principle.
5. Providing the advice needed by users for reasoned and optimum use.
6. Considering food safety as the priority objective.
7. Committing to sustainable development.
8. Strictly observing competition rules.

As a player in the field and on the strength of this partnership with **OENOPPIA**, we work daily to best respond to issues affecting the sector.



100%

Of products are
traced.

+ 18 000

analyses per year

3300

Samples per year



WELL-BEING & QUALITY OF WORKING LIFE

For a lasting collaboration

SDG #3 Good health and well-being

SDG #4 Quality education

SDG #5 Gender equality

SDG #8 Decent work and economic growth

SDG #10 Reduced inequality

Our approach to responsibility is expressed above all towards our employees. They are the bedrock for our success, our performance and the expertise we provide to our customers.

The well-being of our teams, and also the diversity of the people that make them up, thus form the cornerstones of an inclusive human resources policy. We strive to provide all employees with the conditions for professional development and personal fulfilment on a daily basis.

LIVING TOGETHER

A year marked out by meetings between employees

To unite all employees, several internal events are organised throughout the year:

47%

WOMEN

53%

MEN

7

Formal events
during the year

Institutional events: flowering meal (spring), end of harvest meal (October), Christmas evening, presentation of long-service medals, department meals, etc.

Informal events: after calendar, birthday breakfasts, Christmas sweater contest, etc.

EQUALITY INDEX
2020

99/100

QUALITY OF WORKING LIFE

Working environment

The company has initiated an approach to the layout of its work areas:

- Modern and bright buildings.
- Modern break area in the head office.
- Dedicated parking spaces for two-wheelers.
- Improvement of break areas and dedicated changing rooms for the production team.
- Improvements to the layout of the logistics area coming soon.



Dominique PIEL
Director of
CAPI Consult

CCAPI Consult has been working with LAFFORT® for many years, providing training and awareness-raising on addiction, road safety, food hygiene, and movement and posture. The purpose of these training courses is to allow employees to benefit from advice and best practice in their professional activity and their private life. With this in mind, LAFFORT® has always wanted the training we provide to go beyond the strictly professional framework, convinced that these subjects should be beneficial in all aspects of employees' lives.



Employees on permanent contracts

91%

Seasonal jobs filled by children of employees

70%

Average score for the quality of working life given by employees (from the 2020 annual interview)

8/10

Short-term absence (work stoppage of less than 3 days, between 2019 and 2020)

↓50%

EMPLOYEE HEALTH AND SAFETY

Health and safety are regulatory requirements, but the company is investing to go further in protecting its employees.

- Number of workplace first-aiders doubled in 2020.

- **2,87%**

Workplace accident rate.

Vs. 3.07% national average in our sector of activity.

- **Production renovation work**

As part of the risk prevention approach, major investments in renovating production premises and acquiring new production tools have been undertaken in partnership with CARSAT.

- **Encouraging diversity**

Supporting employees with disabilities and maintaining their employment is made possible by adapting workstations, using outside assistance and developing procurement from the sheltered employment sector.



The entire production team has strong expectations regarding the upcoming renovation work, which should result in improved working conditions and prevent musculoskeletal disorders, chemical hazards and falls. The work also involves renovation of the changing rooms and creation of a furnished break room

Vanessa PEGORIER,
LAFFORT® expert operator





RESPONSIBLE PROCUREMENT AND SUPPLY CHAIN

Securing and positively influencing

SDG #8 Decent work and economic growth
SDG #12 Responsible consumption and production
SDG #13 Climate action
SDG #17 Partnership for the goals

Responsible Procurement aims to minimise environmental and economic impacts while incorporating social considerations. For LAFFORT®, with its commitment to CSR, the international standard ISO 20400 has made it possible to take ownership of Responsible Procurement issues and set the guidelines for starting to structure this approach within the company and in the relationship with its suppliers.

The materiality matrix analysis allowed identification of the main issues: upstream contracting, securing supplies and the duty to buy responsibly. By better managing the risks and opportunities linked to sustainable development issues, by promoting communication within the company and with the various Stakeholders, by encouraging "green" innovation outside and within the organisation, we can acquire the means to better meet our customers' expectations and improve our performance in a sustainable way.

With this in mind, we have chosen to implement the following actions:

ASSESSING AND DOCUMENTING THE CURRENT SITUATION

- Identify 28 pilot suppliers representing 83% of the LAFFORT® 2020 procurement budget.
- Assess their level of commitment to CSR and engage in dialogue with them to promote Social Responsibility in the value chain.
- Document our commitments by drafting the Responsible Procurement Charter, distribute it and have it signed by the 28 suppliers to improve our control of their level of commitment (risk/opportunity management).
- Promote our practices by drafting our Responsible Procurement Policy, to communicate transparently with our Stakeholders.
- Use AC3D diagnosis and set our goals: level 2 to date.

86%

Of our pilot suppliers are European (82% minimum extrapolating to all suppliers)

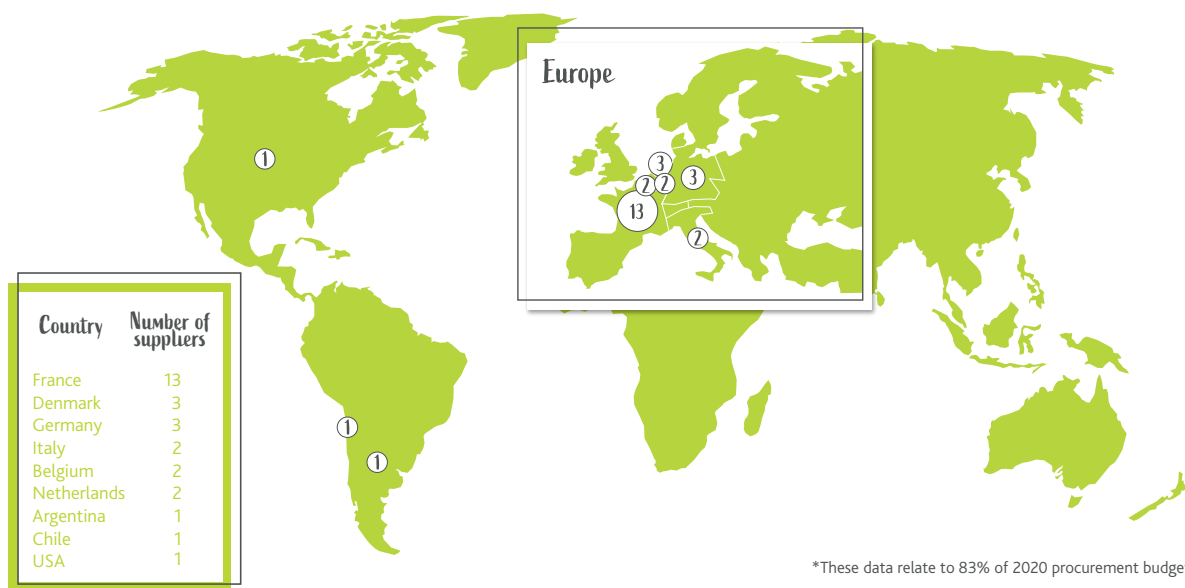
55%

Of our pilot suppliers have carried out an inventory of their CSR practices.

50%

Of our pilot suppliers have CSR-related certification (ECOVADIS, SEDEX/BSCI, CAP 26000, etc.).

MAPPING OF LAFFORT® PILOT SUPPLIERS



LAFFORT® is certainly our most motivating customer and the most demanding in terms of jerry can innovation. They instigated the approach to reduce the weight of their jerry cans, an approach that we now offer to everyone. They routinely question us about our ecological innovations and are available to us for tests on new materials. Although very much the driving force behind the "Post Consumer Recycle" system with our customers, we have been hampered in our dynamic with LAFFORT® by the constraints imposed by the food-grade quality of the jerry cans. In the light of our discussions with LAFFORT®, we are studying the possibility of establishing a relationship with Adivalor, which currently collects LAFFORT® jerry cans, to assess whether closed-loop recovery and recycling could be a possibility.

Jean-Marc POULET
Sales Manager France, Blow Moulding
Specialities, RPC Emballages Moirans

DEFINE OUR GOALS AND THE STRATEGY TO ACHIEVE THEM

To progress our current level of commitment, we wanted to better assume our social responsibility within our sphere of influence and act to limit our impact on the environment.

- **Enhance our level of internal communication** with the creation of a pool of Buyers trained in the company's Responsible Procurement values and policy. We want to create cohesion and bring consistency to the application of this policy, and encourage discussions and links between employees.
- **Improve our level of communication with our suppliers**, with the creation of a tool for reporting annual assessments, allowing for lasting dialogue and proving our commitment.
- **Strengthen our sphere of influence** by incorporating CSR into our Procurement process through 4 key points: supplier approval form, supplier audit, annual supplier assessment and calls for tenders.
- **Reduce our environmental impact** by initiating a study in 2022 on our "pouch" packaging. Our challenge is to provide our customers with recyclable packaging that offers the same guarantees of food safety and at a broadly equivalent cost.



RESPONSIBLE RESEARCH & INNOVATION

A historic and powerful commitment at LAFFORT®

SDG #3 Good health and well-being
SDG #4 Quality Education
SDG #9 Industry, Innovation and Infrastructure
SDG #13 Climate action
SDG #17 Partnership for the goals

« R&D AND CSR: MORE THAN AN 'R' IN COMMON »



Our mission in R&D is to develop precision oenology, inspired by nature, innovative and **RESPONSIBLE**, respectful of the typical character of grape varieties and the unique nature of terroirs.

In the age of alternative realities, we dare to believe that there is a place for discussion based on a taste for **KNOWLEDGE**, substantiated information and scientific truths. Observation, experimentation, **CREATIVITY**, curiosity are all useful practices and qualities for **INNOVATION**. To develop the oenological products of tomorrow, we first want to listen to women and men in the field, in search of constant improvement in the quality of their wines against a background of climate, social and societal change.

We also have the humility to recognise that we cannot always answer their questions on our own. By translating these into scientific questions, we join forces as early as possible with internationally renowned researchers from the academic world. The results of our research then translate into internal development carried out by a multidisciplinary team.

Virginie MOINE
R&D Manager since 2009



OUR MISSION:
PROMOTING INNOVATION
AND CREATIVITY FOR
PRECISION OENOLOGY
THAT IS BOTH INNOVATIVE
AND RESPONSIBLE.



Alain BLANCHARD
Director of the Institute
of Vine & Wine
Science, Bordeaux

LAFFORT® is an exemplary partner of the Institute of Vine & Wine Science (ISVV), and for many years we have been jointly developing our respective activities. Our discussions take place in a climate of trust which is maintained through regular meetings, through the participation of LAFFORT® R&D staff in our training courses, through the presence of the company's research personnel in our laboratories, and through the aid contributed to scientific events organised by the Institute. LAFFORT® supports a great deal of research in oenology with a shared requirement to remain at the forefront of innovation, thus contributing to the training of our young people, including in subjects that may initially seem far removed from practical application. LAFFORT® is also now involved in the ISVV Fund, managed by the Bordeaux University Foundation, which supports our Institute's general missions, working together to create the oenology of tomorrow, respectful of the environment and of consumer expectations.



INNOVATIVE APPROACHES TO ENSURE THE QUALITY OF OUR PRODUCTS

With our strong roots in the academic world and our association with wine producers, our expertise in oenology is unique.

We have been able to develop original approaches for the selection of microorganisms and are pioneers in wine yeast hybridisation, making it possible to obtain new strains without resorting to genetic engineering.

Beyond the species conventionally used in oenology, we strive to have an integrated vision of microbial biodiversity in order to better understand the microorganisms in their environment and their contribution to wine quality. Our innovation can then seek out the best of this diversity!

Living matter and the understanding of natural phenomena also serve as a basis for preventive oenology based on biotechnology and plant-based raw materials. We have thus developed innovative tools to characterise and develop these products.

We are also actively involved in the molecular identification of aromas, responsible for the typical characters of different wines. Respect for the product and the preservation of its quality have led us to acquire detailed knowledge of all the macromolecules, from grapes and wine, involved in the colloidal stability and quality of wines (tannins, proteins and polysaccharides).

We invest in collaborative research and capitalise on people:

48%

Of our expenditure is for research contracts in partnership with universities and technical centres.

29%

Of our expenditure is on staff.

Average expenditure breakdown from 2018 to 2020.

22

Families of patents filed since the creation of the R&D department.

34

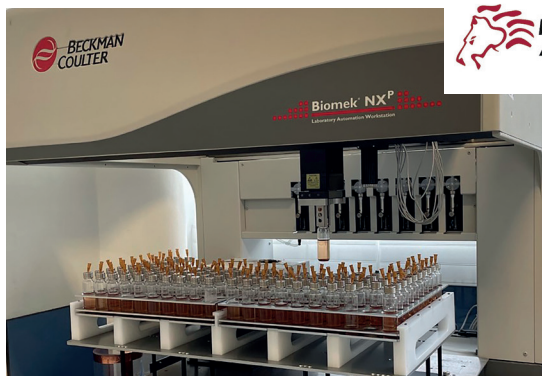
Scientific papers from our R&D projects, published between 2018 and 2020.

57

Communications to the group's customers by R&D over the past three years.

As part of our continuous improvement programme, we have equipped ourselves with state-of-the-art equipment.

In 2020, through the implementation of an R&D project supported by the Nouvelle-Aquitaine region, we acquired an automation system for our high-throughput tests.



+30

PhD theses
supported by the R&D department over 30 years (1991 – 2021)

4

of our R&D staff seconded to European Universities or Institutes on a full-time basis

RISK CONTROL

58%

Products with a low potential risk.

38,3%

Products with a medium potential risk.

3,7%

Products with a high potential risk.

Products used in the laboratory according to their hazard classification. (INRS assessment method)

Laboratory work cannot be undertaken without considering the risks inherent in handling potentially dangerous products and related to a working environment containing fragile and highly technical equipment.

Our initiatives:

- **Display** of pictograms in the laboratory making it easy to navigate around hazardous areas and at-risk products.
- Creation of a fun and practical **charter for laboratory use**, intended for users, interns, temporary staff.
- Planning for **training** led by an internal specialist in the laboratory around the commitments of the charter and regular updating of training.



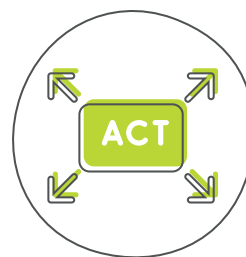
ORGANISE

Navigation pictograms (at-risk products and areas, location of PPE).



RAISE AWARENESS

Laboratory charter, fun and practical.



ACT

First-aid training
Reduction in use of products with a potential risk.

PRODUCTION OF RESPONSIBLE WINES

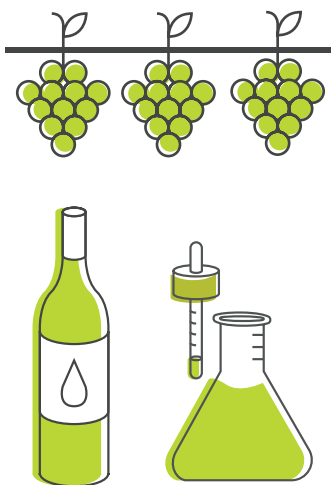
At LAFFORT®, developing products that comply with the regulations is necessary, but far from sufficient.

Whenever possible, therefore, we search out raw materials from biotechnology and plants; we analyse these products to get to know them in the greatest possible detail and build lasting and trusting relationships with our suppliers so as to work together in complete transparency. Sensitive to changes in consumption patterns, we also actively participate in the production of responsible wines.

In close collaboration with the wine industry, we have built a cross-cutting approach to our research in oenology, to better serve our customers' interests. We make high standards one of our core values, both in development of our products and in their application.

Hence, all research results are rigorously tested on a small (laboratory), medium (experimental winemaking centre) and large scale (tests in customers' cellars) to ensure their robustness and practicality.





For more than a decade, we have been collaborating in research and leading projects aimed at producing more responsible wines. Our activities have led us to work on:

- Management and reduction of SO_2 (work carried out on this topic since 2011 through numerous collaborative and internal projects).
- Reduction in the alcohol content of wines using fermentation yeasts (work carried out on this topic since 2010 through numerous collaborative and internal projects).
- Reduction in the use and residual presence of pesticides in vines and in wine (with the development of a plant fibre that adsorbs pesticides)
- Development of bio-based alternatives (for example, development of plant proteins (patatin) as alternatives to inputs of animal origin - work carried out on this topic since 2011)
- Development of biotechnological solutions to the constraints of climate change, such as the management of wine acidity (development of an acidifying yeast avoiding the use of tartaric acid or irrigation).
- Participation in projects combining innovation and the circular economy (ANR StilDetox concerning the extraction of molecules from vines and their shoots, intended for crop protection).

Example of our contribution to the production of responsible wines: our research projects concerning the reduction of SO_2 in wine.



- Management of enzymatic oxidation. [ALAAC](#)^{1,6} ; [Tanin OIV](#)^{1,3}.
- Preventive fining and management of phenolic compounds. [Tools for longevity](#)^{1,6}.

BIOPROTECTION	MANAGEMENT OF FERMENTATION FLORA	IMPORTANCE OF MLF MANAGEMENT	POST-FERMENTATION STABILISATION
<ul style="list-style-type: none"> • Limitation of undesirable compounds (VA, ethyl acetate, etc.). Preferment^{1,6}. • Limitation of compounds that combine with SO_2. Santimi^{2,6}. • Establishment of fermentation flora. Biodiv^{1,5}, Diva^{1,3} & Metschnikowa^{1,6}. 	<ul style="list-style-type: none"> • QTL for the production of SO_2 by yeasts. Sésam^{1,3,5}. • Bacterial breakdown of compounds that combine with SO_2. Santimi^{2,6}. 		<ul style="list-style-type: none"> • Limitation of compounds that combine with SO_2. Red SO_2¹. • Protection against oxidation Coxy^{1,6} ; Tanin OIV^{1,3}. • Microbiological management. Chitowine^{1,4}.

¹ Collaboration with institutions / ² Internal project.

Funding method: ³ CIFRE / ⁴ ANR / ⁵ Nouvelle-Aquitaine region / ⁶ Self-funded.



LOCAL & INTERNATIONAL COMMUNITY INVOLVEMENT

Responsibility to the community

SDG #8 Decent work and economic growth

SDG #16 Peace, justice and strong institutions

SDG #17 Partnership for the goals

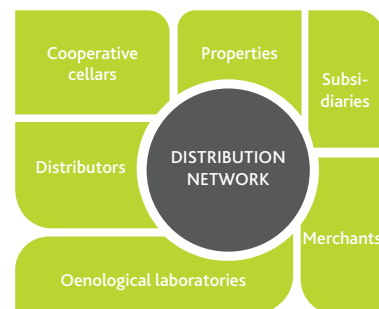
Created in 1895 in Bordeaux, **LAFFORT®** has grown over the years in the major French wine regions and then over the past decades in all wine-producing countries of the world (74 countries) with the establishment of 8 subsidiaries and 2 offices.

Inspired by the French oenological school, **LAFFORT®** strives to share its unique skills and expertise recognised by all wine professionals. Through its presence in the world's largest vineyards, it can meet the various local technical needs that make up the diversity and typical character of wines, with the aim of helping winemakers to constantly satisfy consumer tastes and enhance their products.

OPTIMISED MULTI-CHANNEL DISTRIBUTION

The subsidiaries and their branches are located in the heart of the vineyards, to best meet the constraints of the harvest and be as close as possible to the cellars using our products. At **LAFFORT®**, the women and men in the field are all trained in oenology and have comprehensive knowledge of wine producers' needs and the use of our products.

Our subsidiaries will soon be adopting our CSR approach, to meet local requirements while respecting **LAFFORT®** values.



Our

8

subsidiaries cover

60%

of world wine production and account

85%

% of the company's turnover



HEAD OFFICE
France

SUBSIDIARIES
South Africa
Argentina
Australia
Chile
Spain
United States
Italy
New Zealand

OFFICES
China
Slovenia

ACADEMIC PARTNERSHIPS

throughout the world

For its technical and scientific developments, LAFFORT® has set up collaborative programmes with certain local institutes, in France and abroad: ISVV Bordeaux, IFV Loire Valley, University of Montpellier, University of Adelaide (Australia), UC Davis (USA), Avelino Institute and University of Verona (Italy), Nova Gorica University (Slovenia), Stellenbosch University (South Africa), etc.

LAFFORT® also supports education by awarding each class of the National Oenology Diploma from the University of Bordeaux, a prize for the best internship report of the year.

LAFFORT® also sponsors end-of-year trips for oenology students. Some LAFFORT® employees are also directly involved in knowledge sharing by teaching various courses according to their specialist fields.



PATRONAGE, LOCAL PLAYERS

Promoting local life

LAFFORT® is a committed player in its region, a commitment that is visible through patronage of local, cultural and sporting collaborations, etc:

- In 2015, LAFFORT® became a Builder Patron of the Cité du Vin in Bordeaux, a unique site for wine cultures from around the world, sharing the heritage of knowledge and history of vines and wine.
- Patron of the Bergonié Institute (since 2016) and member of the support committee for the "night of the common good" fund-raiser (2021).
- In 2016, LAFFORT® commissioned 4 paintings from Bordeaux artist Jofo, on the themes of harvest, winemaking, research and tasting to decorate its premises and enliven its communication media.
- LAFFORT® has been a sponsor of UBB, the Bordeaux rugby club, since 2014.
- In 2021, commission to local artist Audrey Bakx.



JOFO painting - Oh maître chai - 2016






LAFFORT® AUSTRALIE has inherited the LAFFORT® oenological culture, inspired by French know-how. This transfer of skills, supported by the LAFFORT® culture of innovation, allows Australian winemakers to access new technologies and thus positions LAFFORT® AUSTRALIA as a leader in its market. We have also duplicated this market approach in Australia by working with local institutions, such as the University of Adelaide, and by developing a strong distribution network, close to our customers, through our presence in the country's 4 major wine regions.

Tertius VAN DER WESTHUIZEN, General Manager LAFFORT® AUSTRALIE



CSR INDICATORS

CATÉGORIE	INDICATORS	2019 RESULTS	2020 RESULTS	TREND
	Customer satisfaction rate	97.89%	97.50%	●
	Share of our suppliers with at least 5 years' standing	51%	58%	●
	Contribution from new products to annual turnover	3%	5.1%	●
	Share of turnover from export markets	62%	63%	●
	Number of page views on www.laffort.com	675.8 K	858.9 K	●
	Share of procurement from CSR suppliers		41%	
	Share of procurement from European companies	96%	97%	●
	Number of ongoing research projects	26	25	●
	Share of turnover devoted to R&D activities	6.12%	6.35%	●
	Average seniority of employees	6 years & 7 months	8 years & 4 months	●
	Number of jobs created over 5 rolling years	22.5	20	●
	Percentage of payroll devoted to training	1.95%	1.80%	●
	Completion rate for professional performance reviews	100%	100%	●
	Share of young people (under 26) and seniors (over 50) in the workforce	35%	31%	●
	Gender equality index		99%	
	Annual staff turnover rate	1.99%	2.37%	●
	Number of workplace accidents in terms of Laffort SAS FTEs	2.36%	2.59%	●
	Expenditure on patronage	58 796	47 100	●
	Annual water consumption (excluding water used as an ingredient in our products)	8 671 m³	4 539 m³	●
	Annual electricity consumption	635 783 kWh	566 803 kWh	●
	Volume of waste (tonnes)	290 T	276 T	●
	ISO 22000 certification obtained	Yes	Yes	●

● Improving ● Stable ● Deteriorating

COPORATE SOCIAL RESPONSIBILITY GLOSSARY

A

ADEME

The French agency for ecological transition. A public industrial and commercial establishment created in 1991, contributing to the implementation of public policies in the fields of the environment, energy and sustainable development.

ADIVALOR

"Agriculteurs, Distributeurs, Industriels pour la valorisation des déchets agricoles" (Farmers, distributors and industry for recovery of agricultural waste). Body responsible for the agricultural profession's voluntary initiative for management of agricultural supply waste, within a framework agreement with the Ministry for the Environment.

AFAQ 26000

Social Responsibility assessment model offered by AFNOR Certification, following ISO 26000 criteria. It covers the assessment of practices through five families of commitments and three sets of indicators. It results in the award of the "Committed to CSR" label.

AFNOR

The French standards organisation. An independent third-party body.

B

BERGONIE FOUNDATION

A corporate foundation whose mission is to provide the best possible support to all those who suffer from cancer by funding research and the development of new therapies, supporting the acquisition of cutting-edge equipment and "global" patient care in accordance with Cancer Plans.

BSCI

The Business Social Compliance Initiative (BSCI) is an industry-driven movement that aims to monitor and assess workplace standards across the global supply chain. It has a code of conduct (amfori BSCI).

C

C3D

College of Sustainable Development Directors. Association bringing together more than 180 sustainable development and CSR directors of companies and organisations of all types and sizes.

CARBON BALANCE

Tool initiated by ADEME to assess the carbon equivalent greenhouse gas (GHG) emissions of a structure, an individual or a product and to measure its ecological footprint with a view to reducing its energy consumption.

CARSAT

"Caisse d'Assurance Retraite et Santé Au Travail", the French pension and occupational health insurance fund. CARSAT replaced regional health insurance funds in 2010. Organised regionally, it is the main contact point for employees in the general social security system for their retirement and survivors' pension.

COMMUNITY INVOLVEMENT

According to the ISO 26000 standard, community involvement is an organisation's proactive outreach to the community. It is aimed at preventing and solving problems, fostering partnerships with local organisations and stakeholders and aspiring to be a good organisational citizen of the community.

CORPORATE GOVERNANCE

Corporate governance covers all the relationships that exist between the managers of a company, the board of directors, shareholders or members and other stakeholders, such as employees and the community in which it is located.

CSR

Corporate Social Responsibility. According to the European Commission, CSR is the voluntary integration by companies of social and environmental concerns into their business activities and their relations with stakeholders.

E

ECOVADIS

Assessment platform for CSR performance and responsible procurement, incorporating risk mapping and management. It facilitates the responsible management of upstream and downstream partners by sharing and monitoring CSR performance with all stakeholders in the value chain.

ERP

Entreprise Resource Planning

ESAT

"Etablissement et Service d'Aide par le Travail" (sheltered employment for people with disabilities).

G

GDPR

General Data Protection Regulation. Regulation of the European Parliament and of the Council on the protection of natural persons with regard to the processing of personal data and on the free movement of such data.

GPEC

"Gestion Prévisionnelle de l'Emploi et des Compétences" (strategic workforce planning) is the forward-looking and preventive management of Human Resources as a function of environmental constraints and the company's strategic choices. Combining all the approaches, procedures and methods aimed at describing and analysing possible future scenarios for the company, strategic workforce planning helps to inform, analyse and anticipate Human Resources decision-making.

GRI

Initiated in 1997 by the Coalition for Environmentally Responsible Economies (CERES), in association with the United Nations Environment Programme (UNEP), the Global Reporting Initiative or GRI is an international initiative bringing together companies, NGOs, consulting firms and academics (Universities, etc.) which aims to offer benchmark indicators as an internationally recognised framework of standards for drafting CSR reports.

H

HACCP

Hazard Analysis Critical Control Point or HACCP is a method institutionalised in the European Union by Council Directive 93/43/EEC on the hygiene of foodstuffs. It defines, assesses and controls the hazards related to food safety.

HVE

High Environmental Value (Label).

I

ICPE

"Installation Classée pour la Protection de l'Environnement" (Facility classified as environmentally sensitive) brings together all facilities that present a risk for the environment (convenience of local residents, health, safety, public health, agriculture, protection of nature and the environment, conservation of sites and monuments).

IFV

"Institut Français du Vin" (French wine institute). Technical body with the public interest mission to conduct studies of general scope for the entire wine industry, in the fields of plant breeding, viticulture, winemaking and wine marketing.

INNO'VIN

Wine industry cluster in the Nouvelle-Aquitaine region bringing together nearly 180 industry players.

INRS

"Institut National de Recherche et de Sécurité" (French national research and safety institute). A generalist occupational health and safety body, the INRS works in conjunction with other institutional players to prevent occupational risks. It offers tools and services to companies and to the 18 million employees covered by the general social security system.

ISVV

The "Institut des Sciences de la Vigne et du Vin" (Institute of Vine & Wine Science) is Bordeaux University's multidisciplinary and international hub for wine-related research, training and technology transfer.

ISO 9001

International standard, backed by certification, relating to the requirements for the implementation of a quality management system.

ISO 14001

International standard, backed by certification. It relates to the requirements for the implementation of an environmental management system, to minimise the harmful effects of an organisation's activities on the environment, and to continuously improve its environmental performance.

ISO 20400

ISO 20400 provides guidance to organisations on integrating social responsibility within procurement. It is intended for stakeholders involved in, or impacted by, procurement decisions and processes, complementing ISO 26000

ISO 22000

International standard, backed by certification and relating to the requirements for a food safety management system. It defines the means that an organisation must implement to demonstrate its ability to control risks to food safety, to ensure that all food is safe.

O

OHS

Occupational health and safety

OIV

"Organisation Internationale de la vigne et du vin" (International Organisation of Vine and Wine). Intergovernmental organisation created in 1924 working in scientific and technical fields for the entire wine sector.

P

PPE

Personal Protective Equipment

R

RESPONSIBLE COMMUNICATION

Communication incorporating ethics, transparency and legitimacy and the principles of sustainable development in its form and content.

RESPONSIBLE PROCUREMENT

Buying products or services that incorporate sustainable development criteria in addition to price or quality criteria (also called environmentally friendly or sustainable procurement).

RSP

"Réserve Spéciale de Participation" (special statutory profit-sharing reserve).

S

SDGs

Sustainable Development Goals. Seventeen goals brought together in Agenda 2030 and developed by the member states of the United Nations.

SEFP

Statement of Extra-Financial Performance. Since 2017, the Statement of Extra-Financial Performance has replaced the CSR report for all companies subject to this obligation, with more stringent requirements. It transposes the European directive of October 2014 into national law. Included in the management report, the SEFP must also be posted on the websites of the companies concerned.

STAKEHOLDERS

Any group or individual who affects (or is affected by) the achievement of an organisation's goals. The distinction is often made between an internal stakeholder, such as an employee, and an external stakeholder.

SUSTAINABLE DEVELOPMENT

Development that meets the needs of the present without compromising the ability of future generations to meet theirs.

U

UBB

Union Bordeaux Bègles. Rugby Union club in the Gironde, playing in the top 14 and resulting from the merger of the Stade Bordelais university club and the Bègles athletic club.

W

WEC

Wine Experiment Cellar. Experimental cellar dedicated to the development of new LAFFORT® products.

LAFFORT® CERTIFIED AS COMMITTED
TO CSR ACCORDING TO STANDARD
ISO 260000



CSR REPORT

CAN BE DOWNLOADED FROM THE
WWW.LAFFORT.COM WEB SITE

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Avec la participation de la région Nouvelle Aquitaine



**LAFFORT® CERTIFIED AS COMMITTED
TO CSR ACCORDING TO STANDARD
ISO 260000**



LAFFORT

l'œnologie par nature